

Community Social Services and Behavioral Health

2019 and Prior Years Overview and Statistics

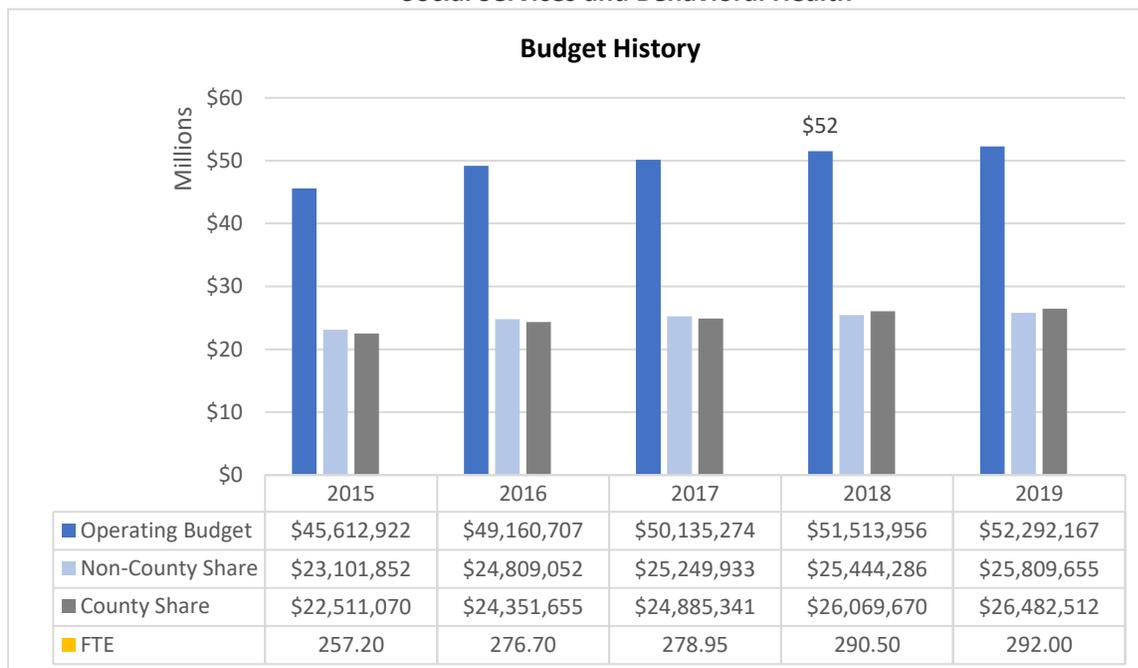
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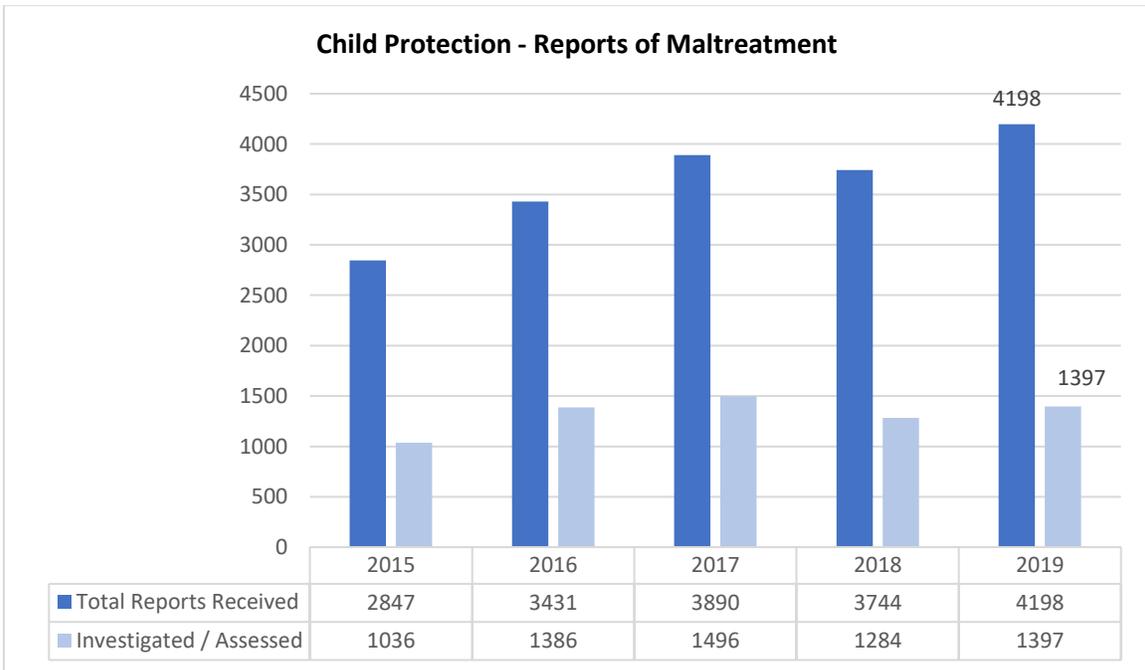
Community Social Services and Behavioral Health provides a broad range of mandated, voluntary and involuntary services across all ages. The Department’s main mission is to *Meet People’s Needs Through Quality Services*. We hope to accomplish this mission through protecting children and vulnerable adults, assisting individuals to lead independent lives, connecting people to resources, and providing innovative and quality services through fiscally responsible resource management.

Social Services and Behavioral Health

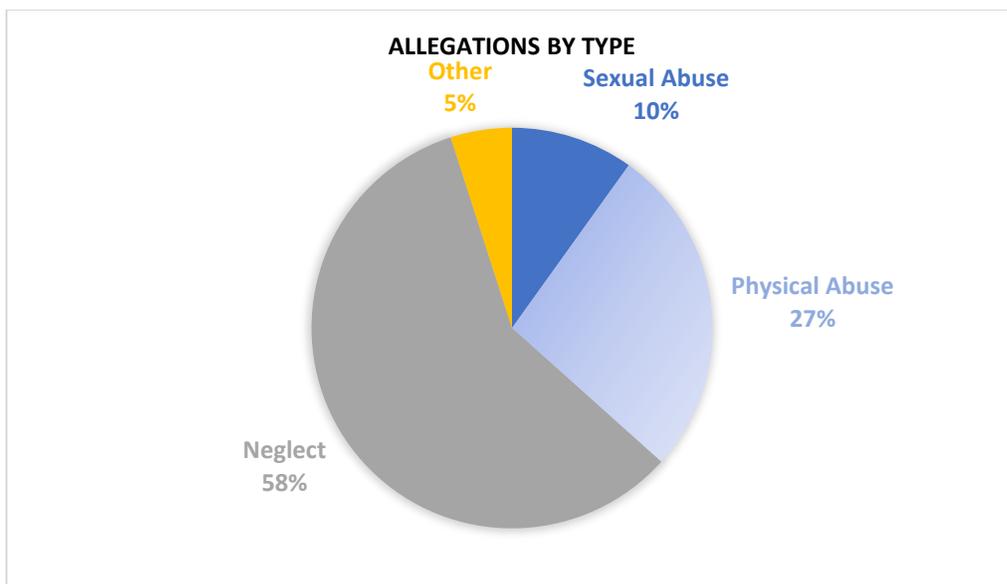


1. Child Protection Maltreatment Reports – Child Protection screens child maltreatment reports and conducts investigations in response to reports of child abuse and neglect. In 2019, Child Protection Intake screened 4,198 reports and investigated / assessed 1,397.

Funding is based upon the agency’s ability to respond timely to all reports, including those requiring a rapid investigative response.



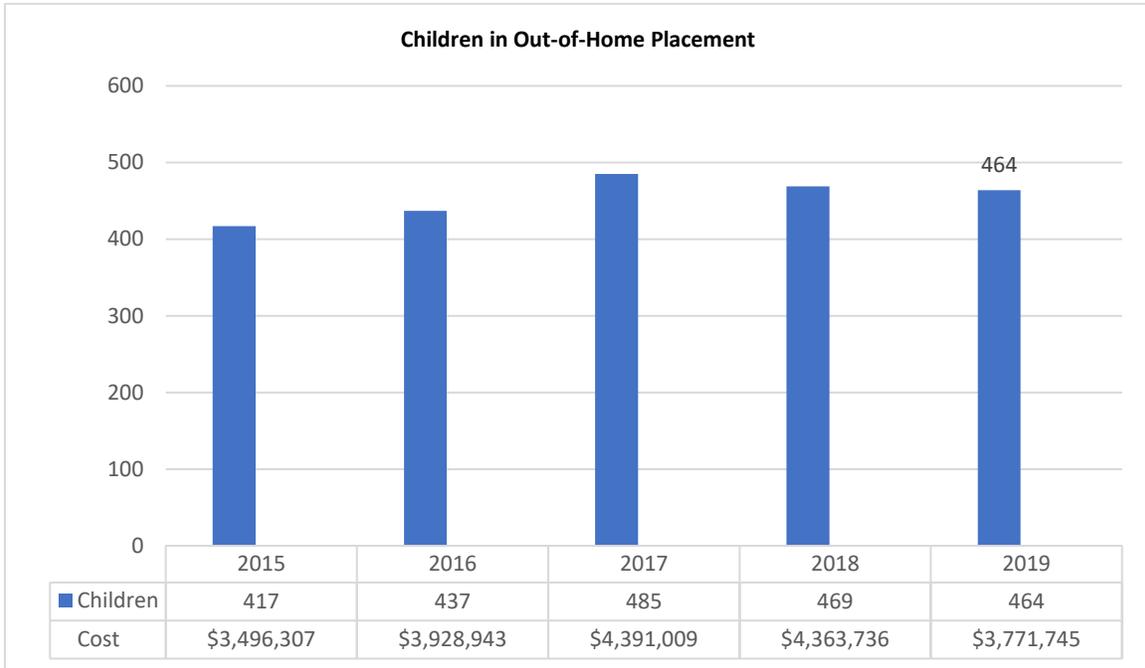
Allegations by Type



2. Children in Out-of-Home Placement and Associated Costs

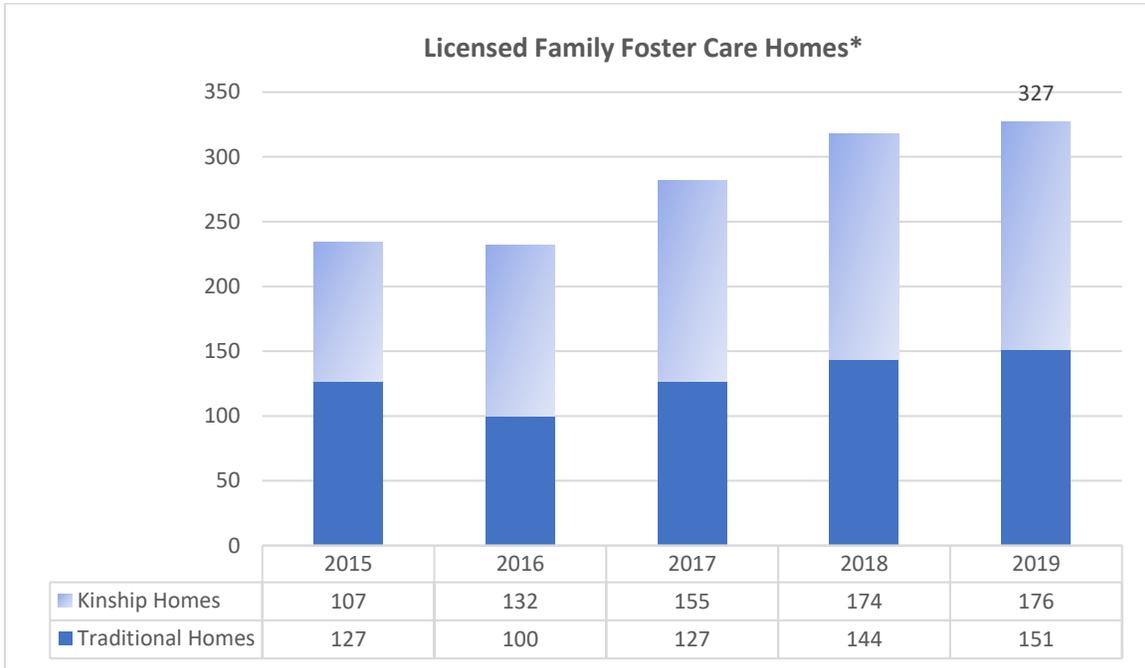
Placements outside the home are made to ensure child safety. The number of children entering out-of-home placement for safety concerns rose from 2014 – 2017.

Through the use of safety planning, family engagement, and upfront services, Anoka County’s ratio of placements to reports continues to be low and the number of children entering out-of-home care decreased slightly in 2018 and 2019.



3. Child Foster Care Licensing - ensures that all homes providing child foster care meet all licensing requirements. This includes kinship homes (relatives), traditional family foster care homes, and emergency respite foster care homes. Through this unit's support to providers and children, they are able to prevent placement disruptions.

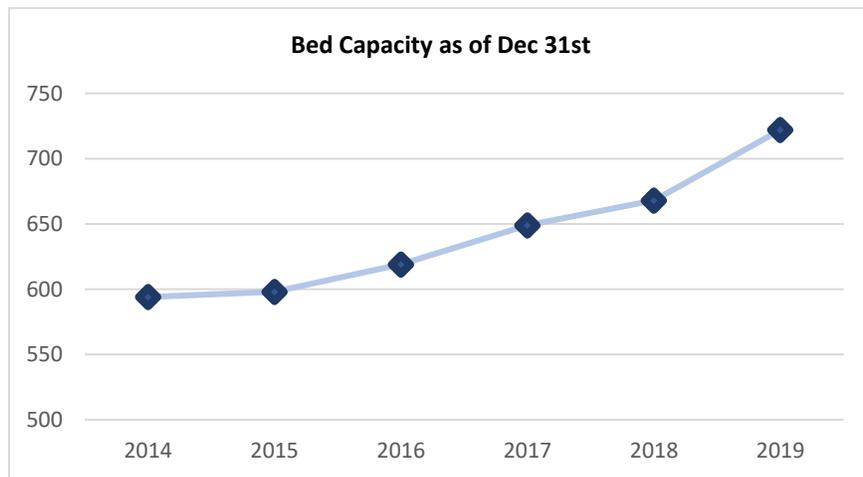
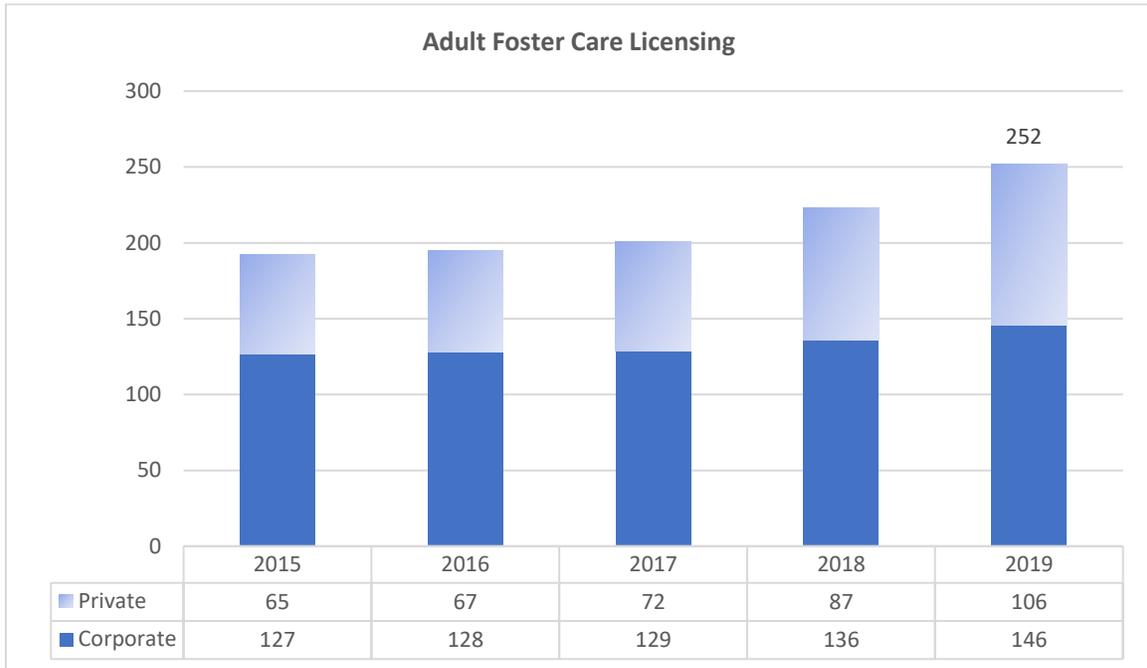
As family engagement in planning and foster care are encouraged, a growing share of children in care are placed with relatives resulting in increased licensing requests for new kinship homes.



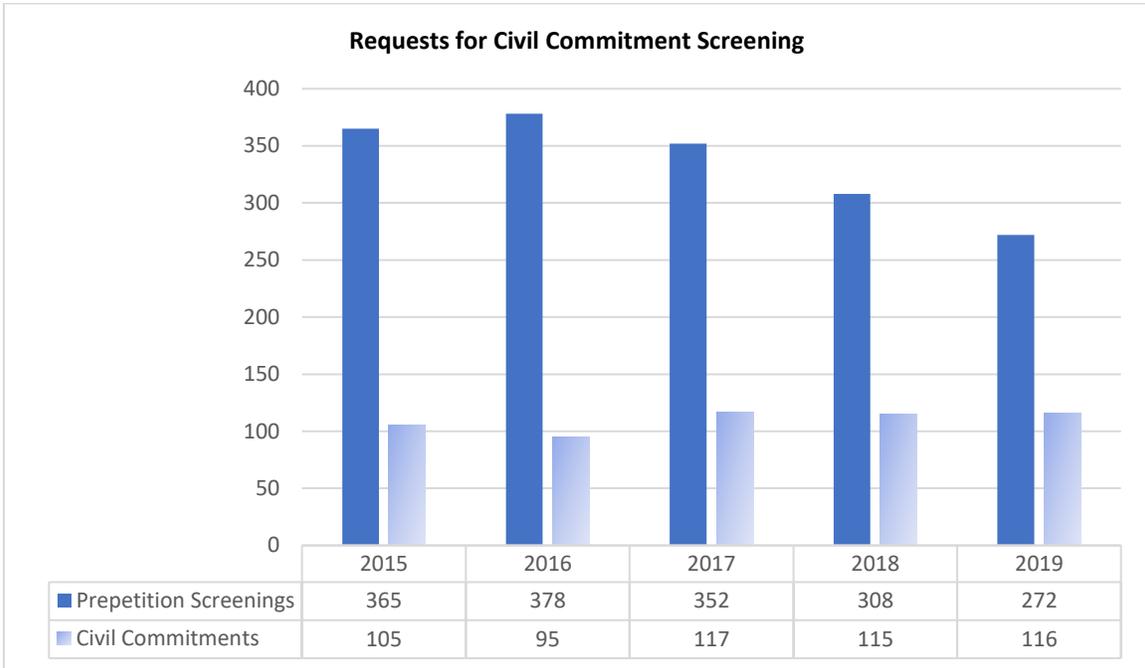
**Number licensed at any time during the report period*

4. Adult Foster Care Licensing - ensures that vulnerable adults are living in foster care settings that meet all licensing requirements. Each home is reviewed annually and re-licensed at least once every two years.

An increase in the number of corporate and private foster care sites increased the bed capacity, assuring that alternatives are available to meet the varied needs of participants.

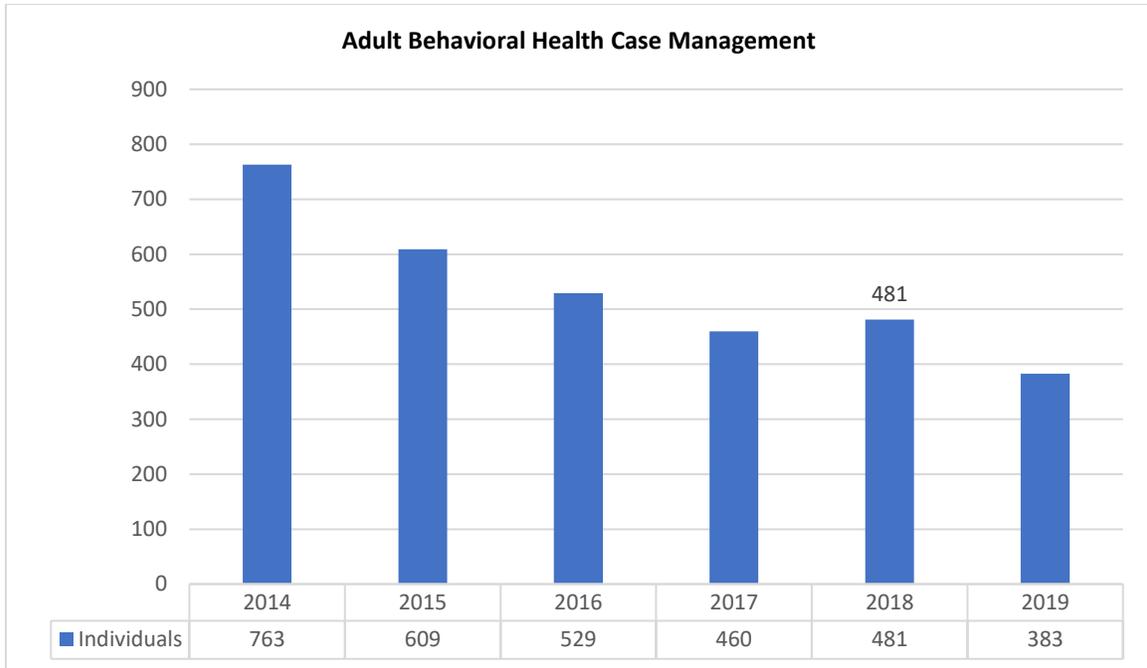


5. Behavioral Health Requests for Civil Commitment Screening - In 2019, the number of requests for prepetition screenings continued a downward trend with a 11.6% reduction. The number of prepetition screenings resulting in civil commitment remains largely unchanged.

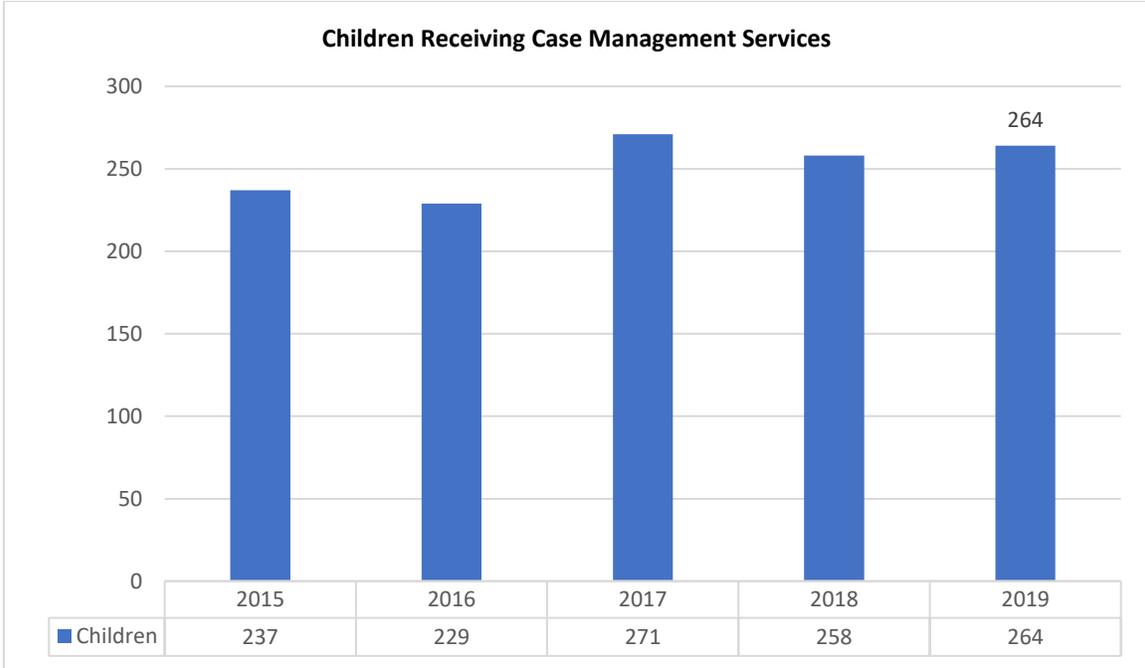


6. Adult Behavioral Health Case Management Services – help adults gain access to needed medical services, social, educational, vocational, financial and other necessary services as they relate to the individual’s mental health needs.

Adult Behavioral Health case managers work with clients who are seriously and persistently mentally ill (SPMI), those who need services to remain within the community (vulnerable adults), individuals court-ordered to case management due to chemical dependency, and individuals committed to state institutions.

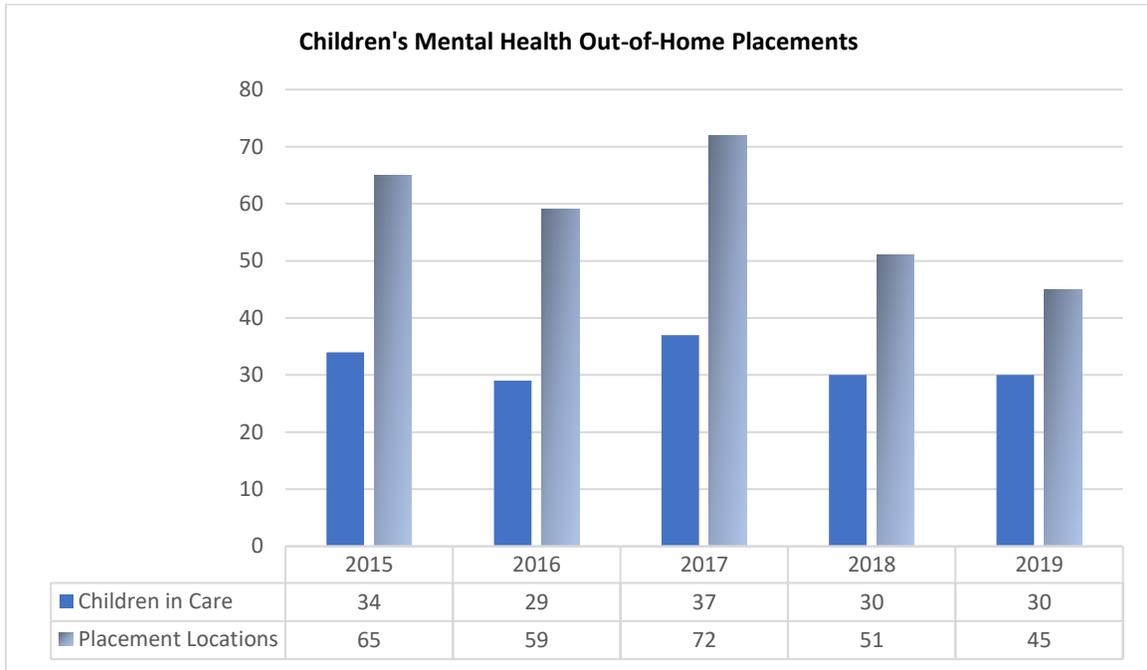


7. Children’s Mental Health Case Management Services – Children’s Mental Health provides community education and outreach, resource and referral, early intervention, short-term services, and ongoing case management.



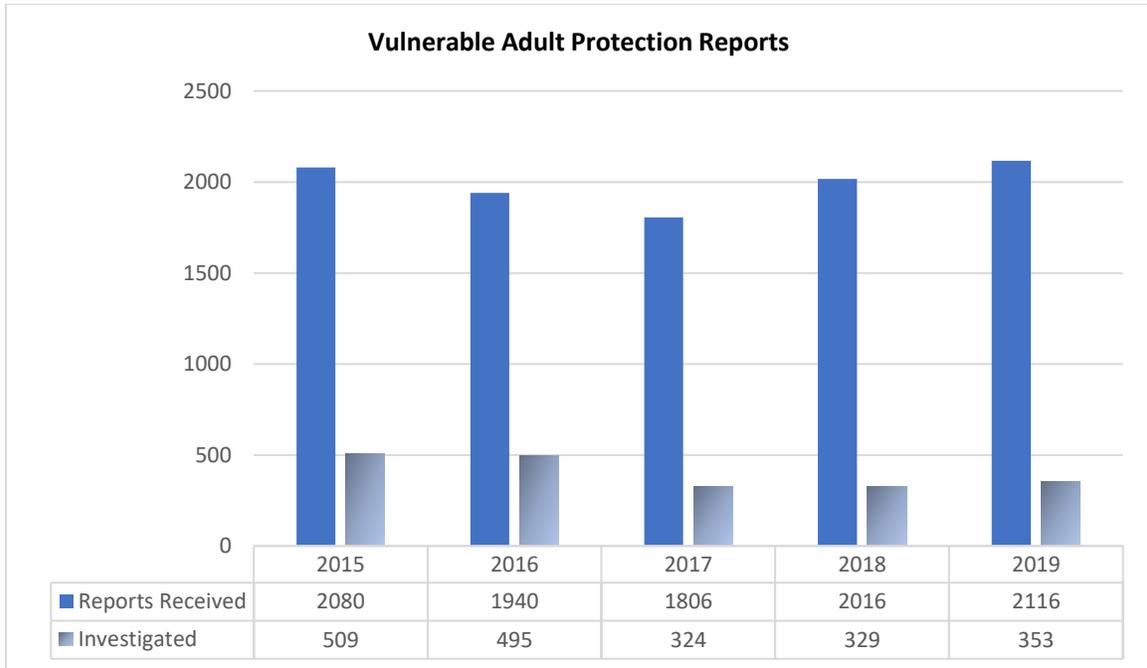
8. Children’s Mental Health Out-of-Home Placements - For some children receiving CMH case management services, an out-of-home placement setting is deemed appropriate by the team (parents, child, treatment providers, CHM social worker, etc.) to provide additional, more intensive mental health treatment.

In 2019, there were 30 children open to case management who were in out-of-home placement. Placement settings include shelters, non-secure correctional programs, therapeutic foster care, group homes, and residential treatment facilities.



9. Adult Protection – investigates reports of abuse and neglect of seniors and adults who are vulnerable. Staff assess the strengths and needs of the individuals they serve and make appropriate referrals for services that will assure the person’s safety and financial well-being.

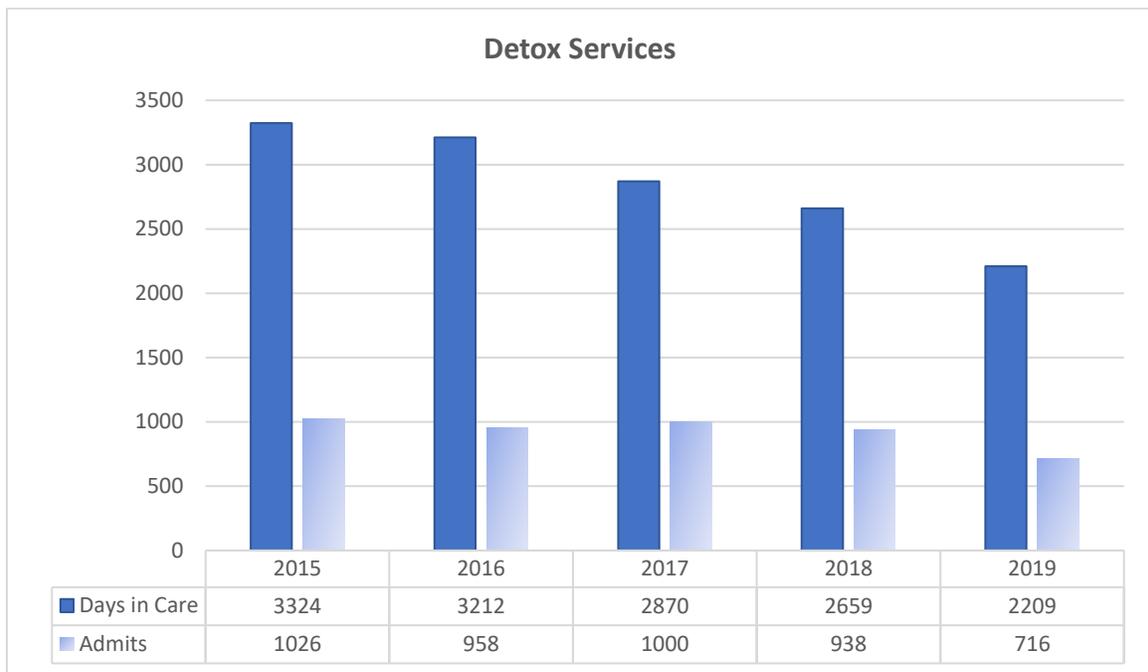
The Minnesota Adult Abuse Reporting Center (MAARC) receives all reports of alleged maltreatment of vulnerable adults. Anoka County then electronically receives reports for residents in the community as well as emergency protective investigations for residents in any living environment. Seniors involved in vulnerable adult protection reports may be referred to work with Anoka County’s senior services.



10. Detox Services – Anoka County used two agencies to provide sub-acute detoxification services (Mission Detox and Ramsey County Detox). All detox services are located outside the county. Individuals are most often referred to detox services by local hospitals and law enforcement. Many detox facilities are transitioning to withdrawal management services, a Medical Assistance reimbursable service.

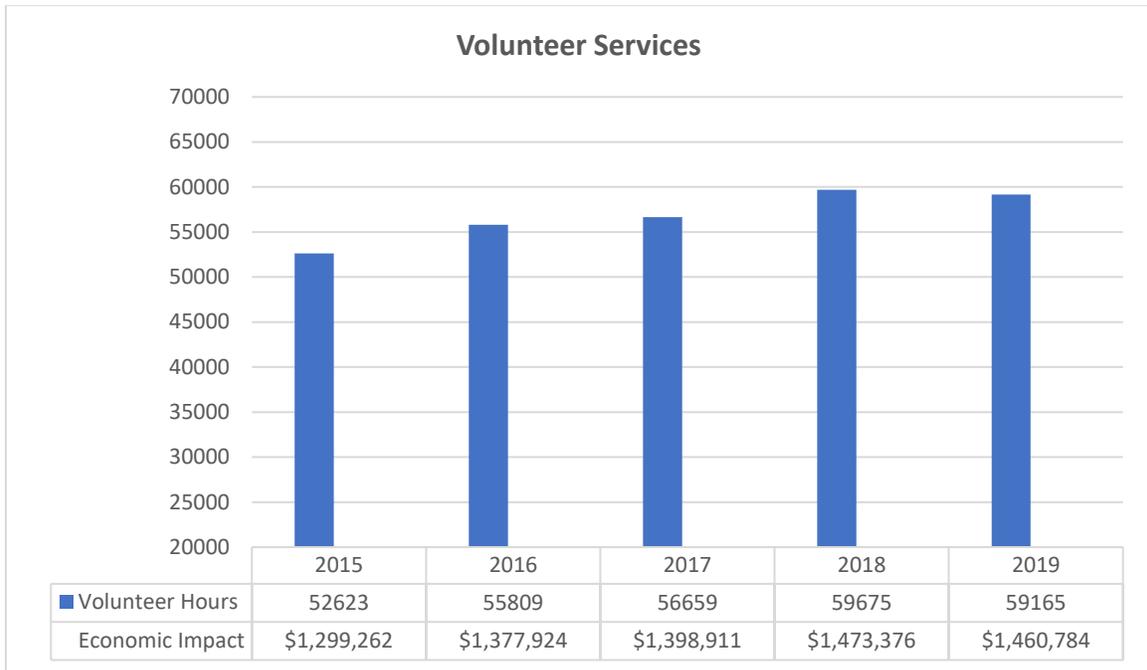
In 2019, 716 Anoka residents received Detox Services.

The average length of stay in Detox in 2019 was 3.1 days.



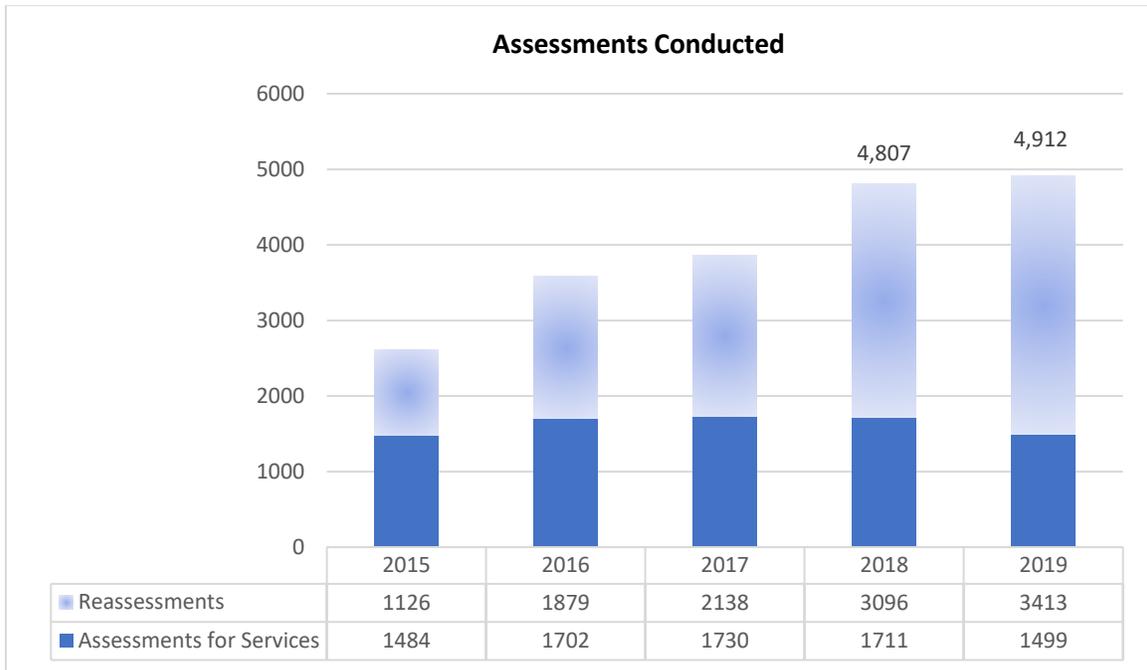
11. Volunteer and Community Services – provides support for Youth First Community of Promise, and the Retired Senior and Volunteers Program (RSVP). Staff provide academic assistance for at-risk youth, and meaningful opportunities for volunteers.

Volunteer Services coordinated 59,165 hours of service from 381 volunteers in 2019, an economic impact of \$1,460,784 to the community.



12. Long-Term Services and Supports – LTSS certified assessors completed 1,499 initial MnCHOICES assessments in 2019, resulting in 1,113 individuals open to case management services (including waivers, Developmental Disabilities and Consumer Directed Care).

In 2019, 3,413 participants were reassessed and 3,294 of these individuals were found to be eligible to continue receiving services.



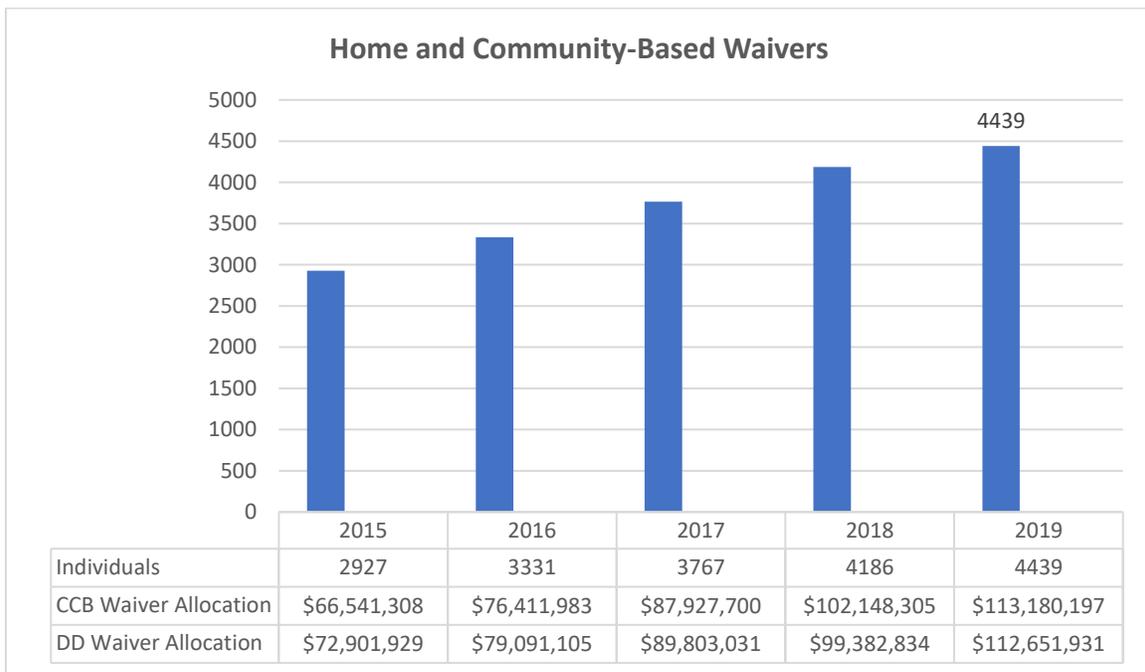
13. Disability and Aging Services / Home and Community Based Waivers

Minnesotans with disabilities or chronic illnesses who need certain levels of care may qualify for the state's home and community-based waiver programs.

Medicaid home and community-based service waivers afford states the flexibility to develop and implement creative alternatives to placing Medicaid-eligible people in hospitals, nursing facilities or Intermediate Care Facilities.

Waiver services include;

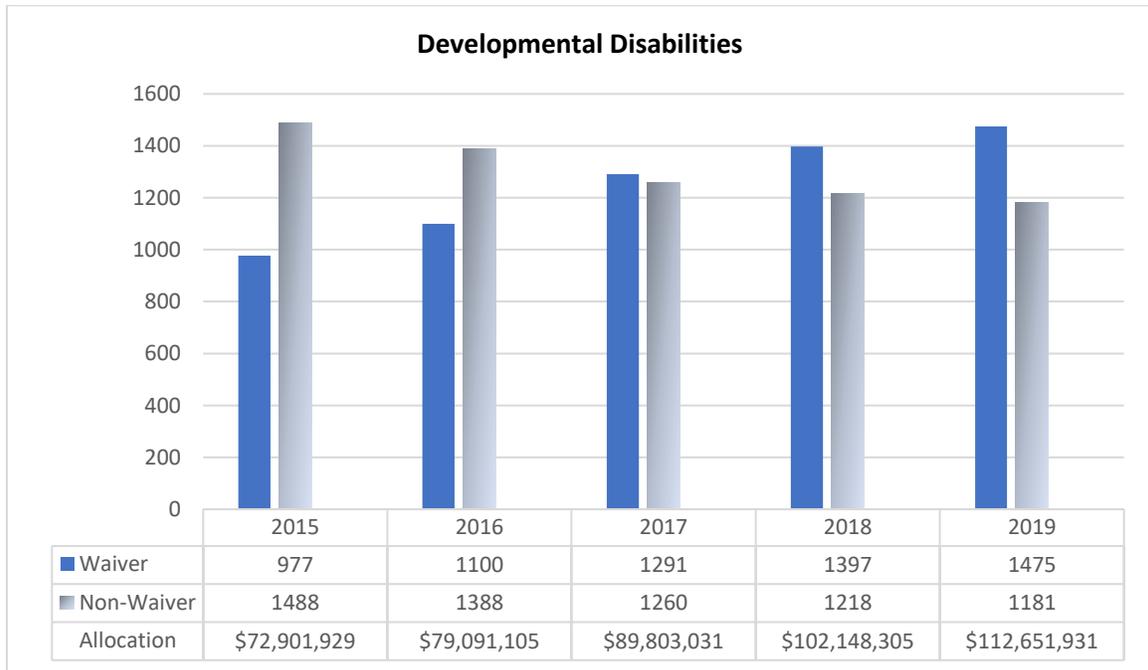
- Community Alternative Care (CAC)
- Community Access for Disability Inclusion (CADI)
- Brain Injury (BI)
- Alternative Care (AC)
- Developmental Disabilities (DD)



Developmental Disability Services

The Developmental Disability Services program provides Rule 185 developmental disability case management services.

The DD waiver continues to be a major funding resource for the individual with a developmental disability. Available funding for clients under the DD waiver grew to \$112,652.



*Social Services and Behavioral Health
Statewide Performance Measures*

The Minnesota Department of Human Services (DHS) has instituted a statewide system of performance standards. Each county is compared to the state as a whole to other similar counties, and to a standard they are attempting to reach.

1. Child Safety -- Children who were victims of maltreatment and did not experience repeat maltreatment within a twelve-month period

Measure

Percent of children who are not subjects of a repeat report within twelve months of an accepted maltreatment report.

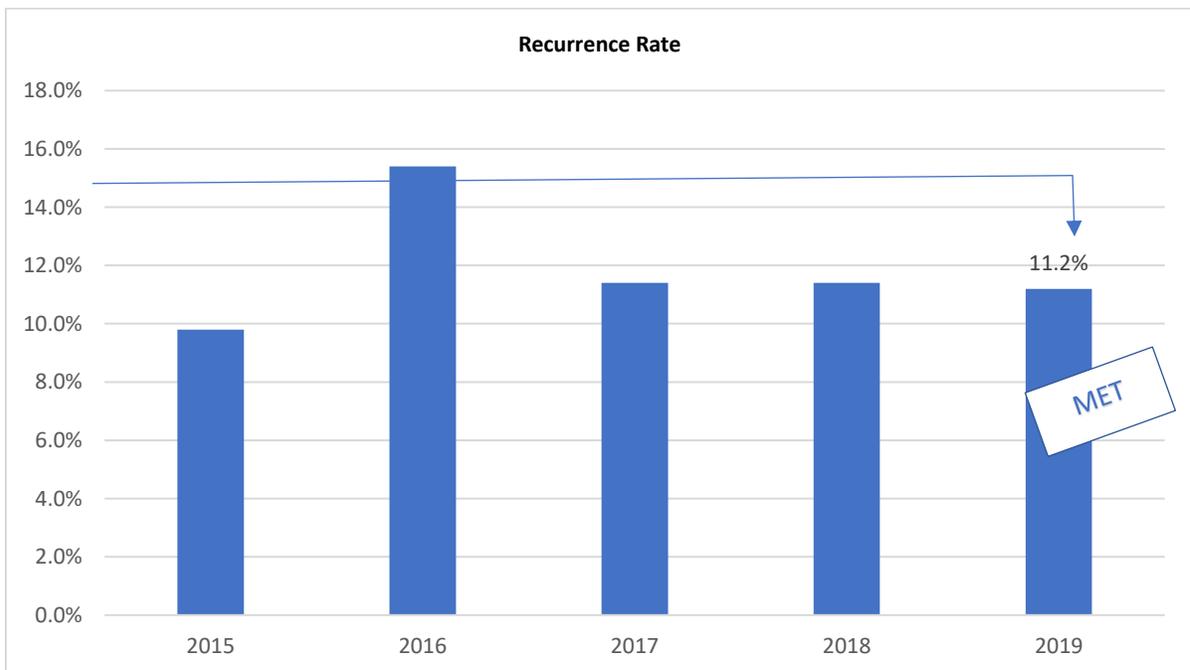
Standard

The federal performance measure target threshold for this measure is 15.2% or below.

Outcome

Anoka County continues to exceed state and federal performance standards set for reducing recurrence of repeat maltreatment. In 2019, 11.2% of children (167 of 1,493) who were victims of substantiated maltreatment during the prior year were victims of another substantiated maltreatment report within twelve months.

Child Maltreatment Recurrence Within Twelve Months



2. **Permanency -- Percentage of children achieving permanency within twelve months**

Measure

Of children entering foster care, what percentage achieve permanency within twelve months (i.e. reunification or adoption)?

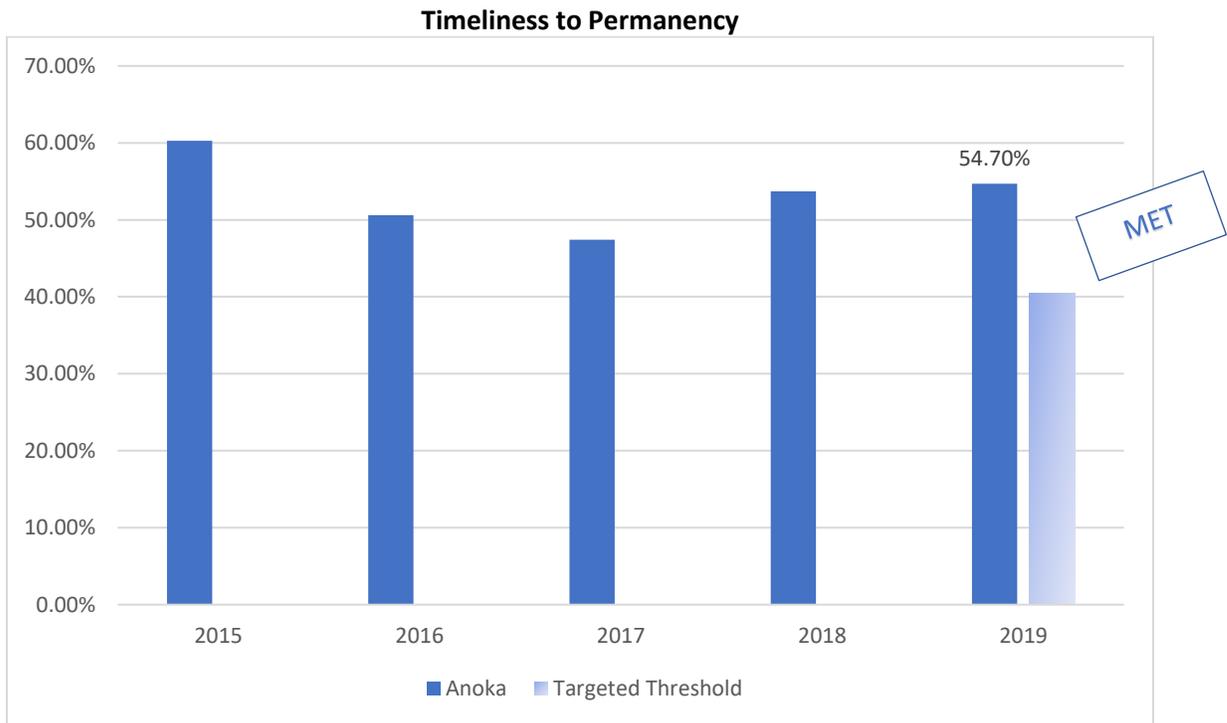
Standard

The performance standard for time to permanency is currently 40.5% or higher.

Outcome

Of 201 children entering foster care, 110 (54.7%) were either reunited or achieved a permanency goal (i.e. living with relatives or adoption) within 12 months.

Of children discharged from care in 2019, the average length of time in foster care for children served through Child Protection up to age 21 decreased to 395 days.



3. Safety – Timeliness to initial contact

Measure

Of all screened in Child Protection reports, what percentage of alleged victims were seen in face-face visits timely?

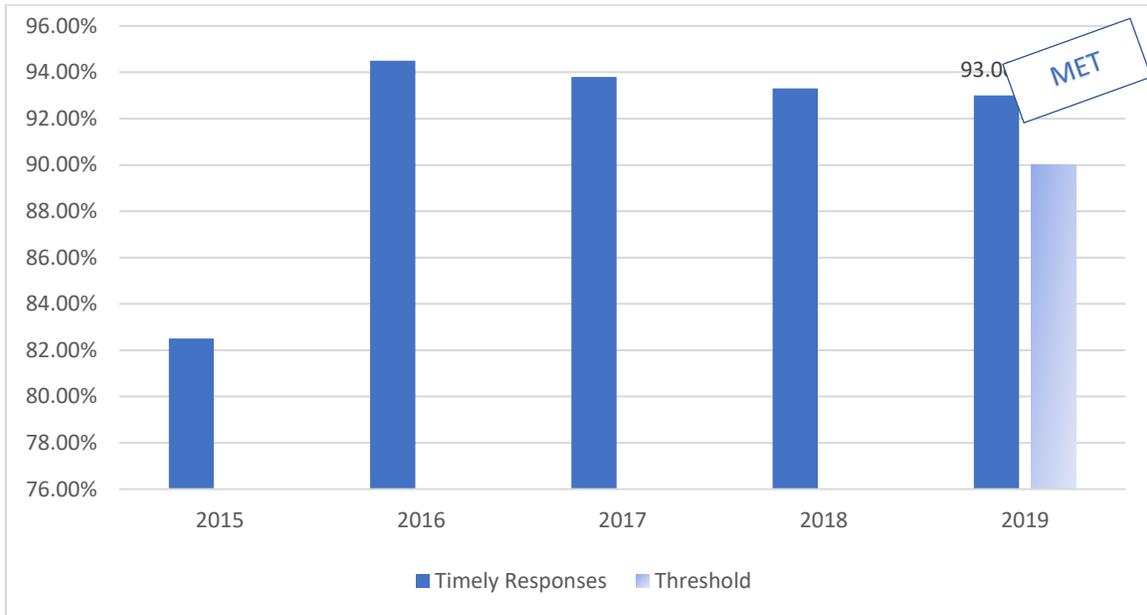
Standard

The state legislative performance standard for this measure is 90%. The federal performance measure is 95%. The definition of a timely response varies depending upon the nature of the allegation.

Outcome

In 2019, Anoka County exceeded the state performance standard by responding timely to 93% of reports of child maltreatment. The median time to initial contact with the victim was 26.6 hours. This measure is based upon 1,426 children in 1,134 maltreatment reports.

Timely Response to Child Maltreatment Reports



4. Family Engagement -- *Of children in out-of-home care, the percent placed with relatives rather than non-family foster homes*

Measure

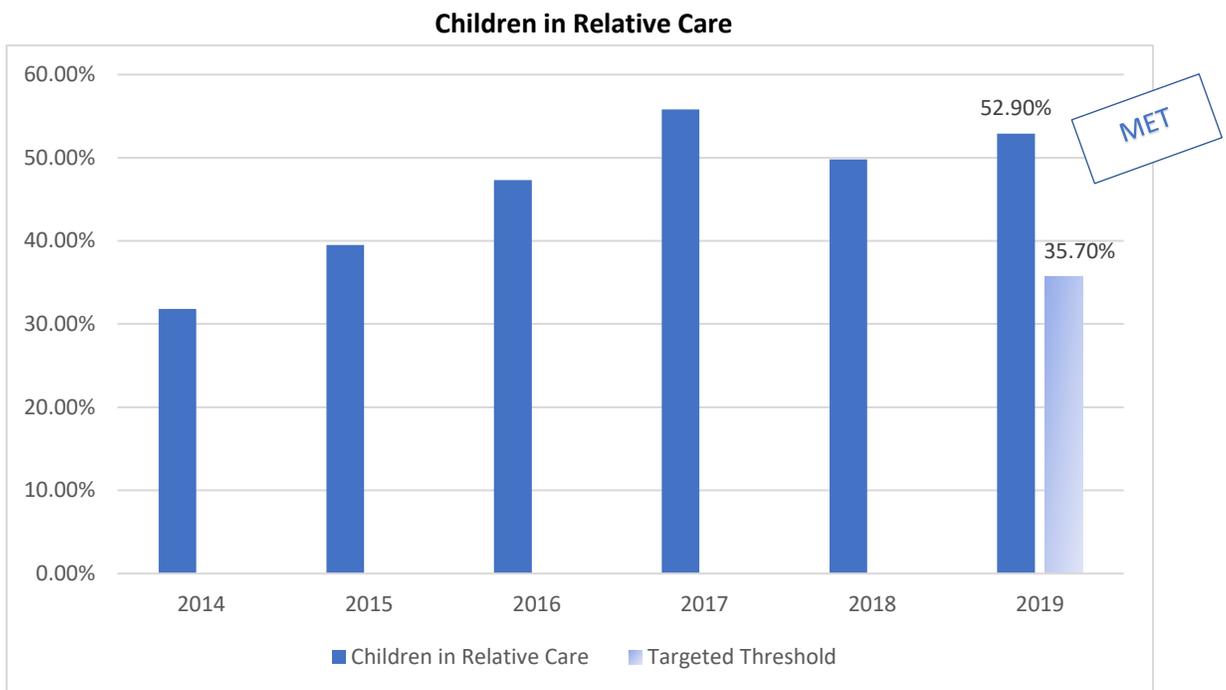
Of all days that children spent in family foster care; what percentage of days were spent with a relative?

Standard

The state performance standard for this measure is 35.7% or above.

Outcome

Anoka County continues to prioritize its efforts to engage families, seek kinship options, and place children with relatives rather than non-relative care. In 2019, 53% of days children spent in out-of-home care were living with relatives, exceeding the state performance standard. Of 72,323 days in care 38,312 days were spent with a relative.



5. Monthly Caseworker Visits

Measure

Of all months for which a child in out-of-home care required a face-to-face contact (a required month is any full month that a child was in care), the percentage of months in which case-workers had completed face-to-face visits with children in out-of-home care.

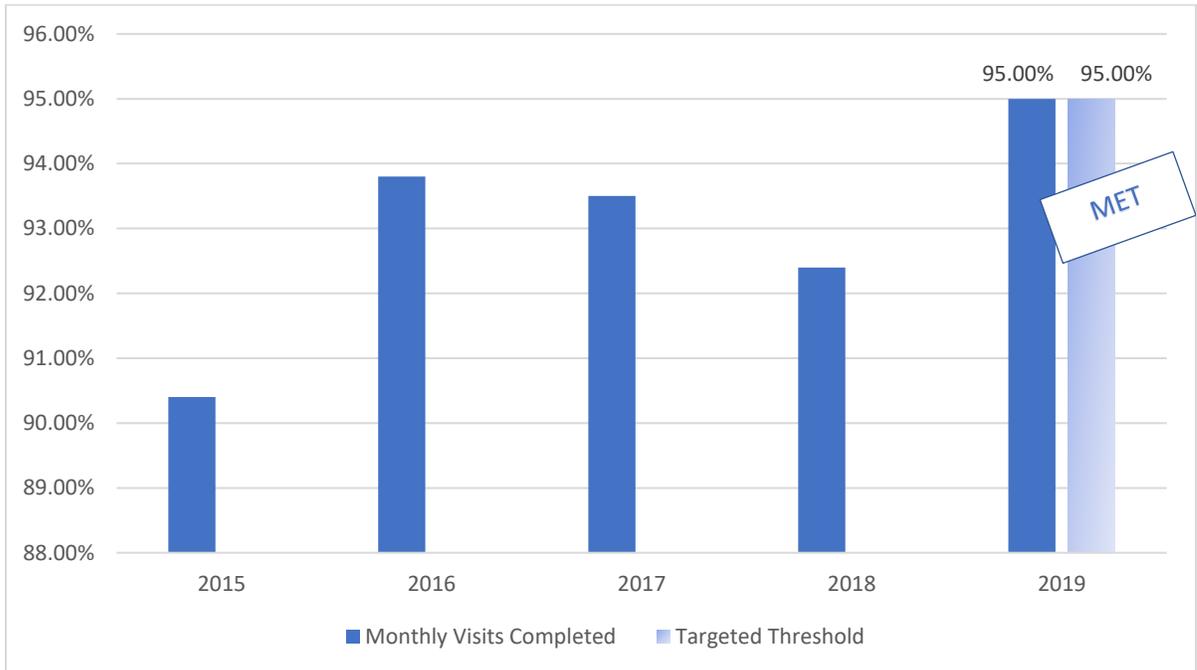
Standard

The state legislative performance standard for this measure 95%. The federal standard for this measure is 100%.

Outcome

Anoka County put into place an action plan to monitor progress toward meeting this standard. In 2019, Anoka met the goal by visiting 95% of all children in out-of-home care each month. Caseworkers completed 2,514 of 2,647 monthly visits.

Monthly Caseworker Visits



6. Adult Protection – Vulnerable Adult Reports of Repeat Maltreatment

Measure

Of Adult Protection reports that were either substantiated or inconclusive, how many were involved in a subsequent report of the same allegation within 12 months?

Standard

The state standard is that 80% or more of vulnerable adults be free from repeat maltreatment.

Outcome

Of 353 investigated reports in 2019 involving 221 individuals (3.4%) had been a victim of the same allegation of maltreatment within the proceeding 12 months. 97.7% were free from repeat maltreatment.

