

## Alexandra House Services

After your initial contact with an Alexandra House helpline advocate, a legal advocate will follow up with you the next business day to provide support and information about what happens next. (Remember, the call you receive will appear as an unknown or restricted number). However, if you need support at any point, please contact our 24-hour helpline.

If the person who assaulted you was arrested and is in custody, depending on the charge, they will most likely be seen in front of a judge the first business day after the arrest. Your legal advocate will connect with you to explain what will happen at the hearing and can attend the hearing on your behalf to obtain information about the outcome. Or, if you wish to attend the hearing, they can accompany you.

Your legal advocate will continue to provide services and assistance to you throughout the criminal court process. The advocate can make sure you stay informed about the case and help connect you to the prosecutor. In addition to providing you with options and resources to help you stay safe, your legal advocate is also there to help you understand what's happening, ensure you have a voice in the process, and are informed every step of the way.

Your advocate can also work together with other agencies to coordinate services for you, in hopes of making a complex and complicated process a little easier to navigate.

Advocates can assist you in filing an Order for Protection or Harassment Restraining Order, and can attend court hearings associated with obtaining the protective order. We can also help you get connected to attorneys for other legal matters.

Advocates really let you take the lead in determining what your primary needs and concerns are. We understand every situation is unique and every individual's needs are different. Regardless of what path you take, we are here to support you through the process and get you connected with resources when appropriate.

For more information about Alexandra House and our services, please visit our website and watch the video links on this page.