



Anoka County
MINNESOTA

Respectful, Innovative, Fiscally Responsible

ANOKA COUNTY

COMMUNITY SOCIAL SERVICES & BEHAVIORAL HEALTH

2017 ANNUAL REPORT





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OVERVIEW

Mission Statement:

Meeting People's Needs Through Quality Services

Anoka County Community Social Services and Behavioral Health strives to meet our mission through:

- *Protecting children and vulnerable adults*
- *Assisting individuals to lead independent lives*
- *Connecting people to resources*
- *Providing innovative and quality services*
- *Managing financial resources responsibly*

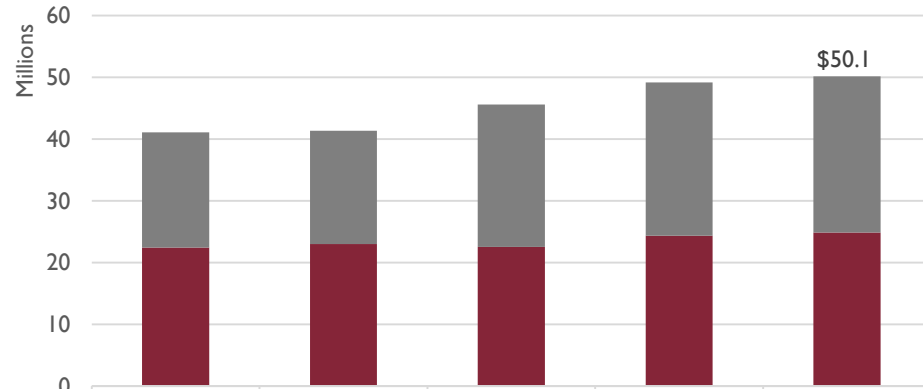




OVERVIEW

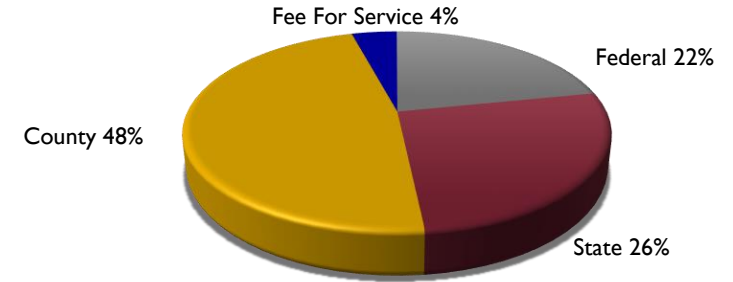
BUDGET & EXPENDITURES

Operating Budget

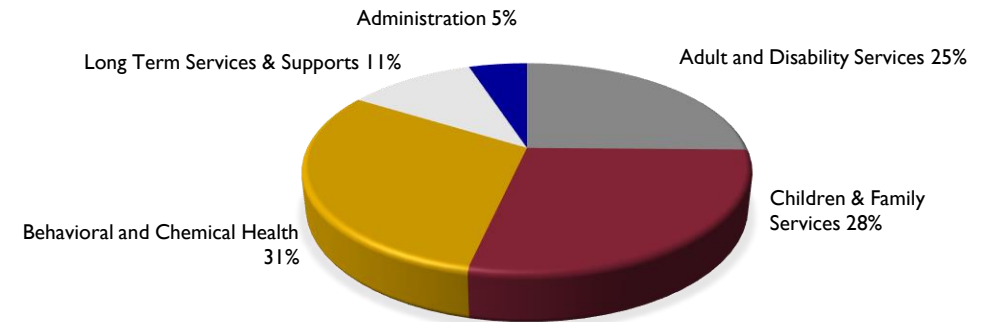


| | 2013 | 2014 | 2015 | 2016 | 2017 |
|--------------------|--------------|--------------|--------------|--------------|--------------|
| ■ Non-County Share | \$18,681,306 | \$18,310,612 | \$23,101,852 | \$24,809,052 | \$25,249,933 |
| ■ County Share | \$22,411,782 | \$23,012,714 | \$22,511,070 | \$24,351,655 | \$24,885,341 |
| % County Share | 0.545 | 0.557 | 0.494 | 0.495 | 0.496 |

Revenue



Expenditures





BEHAVIORAL HEALTH & ADULT SERVICES

ADULT BEHAVIORAL HEALTH

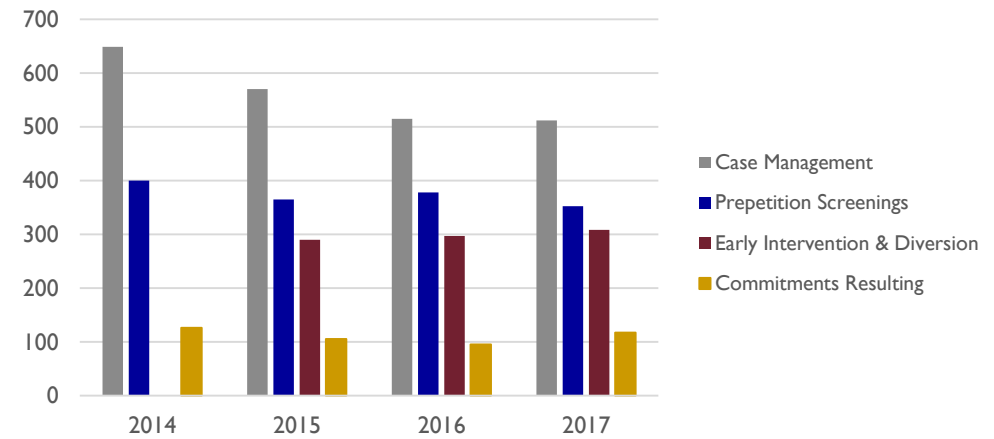
Connecting people to resources

Access to individualized and less restrictive placement

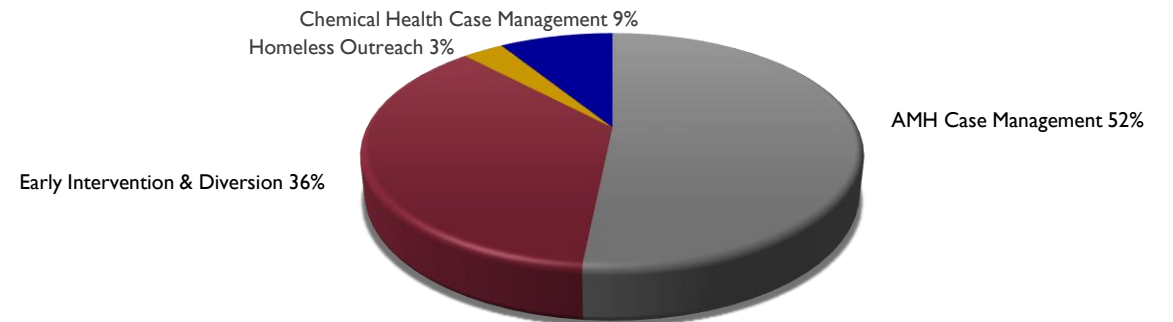
Increased early intervention and diversionary services

Decreasing prepetition screenings and need for court ordered case management services

Individuals Served



Adult Behavioral Health Services



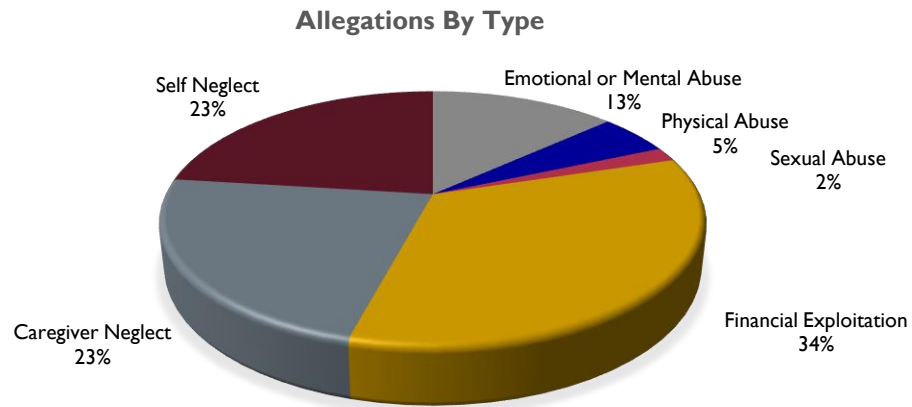


BEHAVIORAL HEALTH & ADULT SERVICES

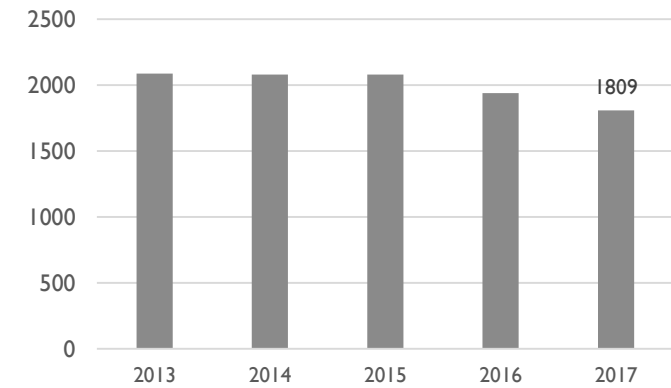
ADULT PROTECTION

Protecting vulnerable adults

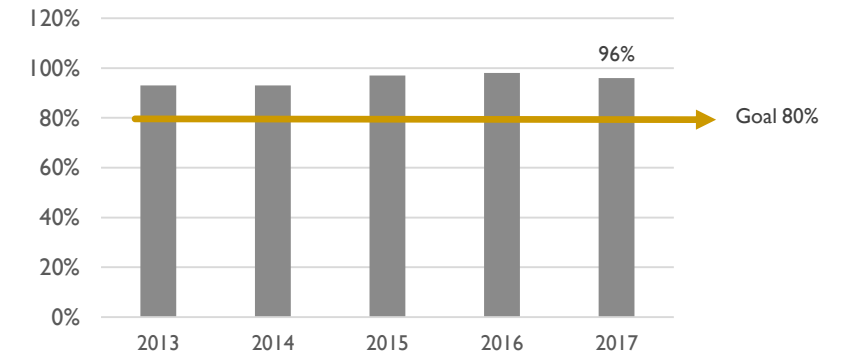
96% of vulnerable adults that were the subject of allegations of abuse/neglect (found to be substantiated or inconclusive) did not have repeated allegations within the following twelve months.



Vulnerable Adult Maltreatment Reports



Vulnerable Adults Free From Repeat Maltreatment





BEHAVIORAL HEALTH & ADULT SERVICES

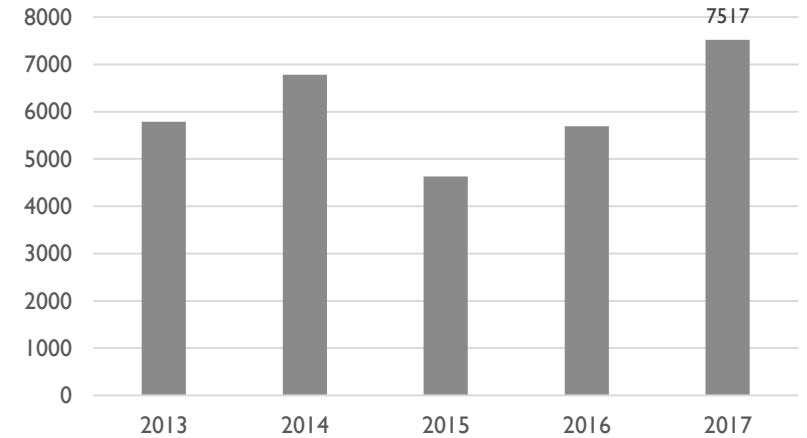
SENIOR SERVICES & FAMILY CAREGIVER CONNECTION

Connecting people to resources

Supporting caregivers can help to keep individuals in their home

Family Caregiver Connection coordinated respite, training and support to 245 caregivers at 12 sites throughout the community.

Hours of Caregiver Support





BEHAVIORAL HEALTH & ADULT SERVICES

CHEMICAL HEALTH

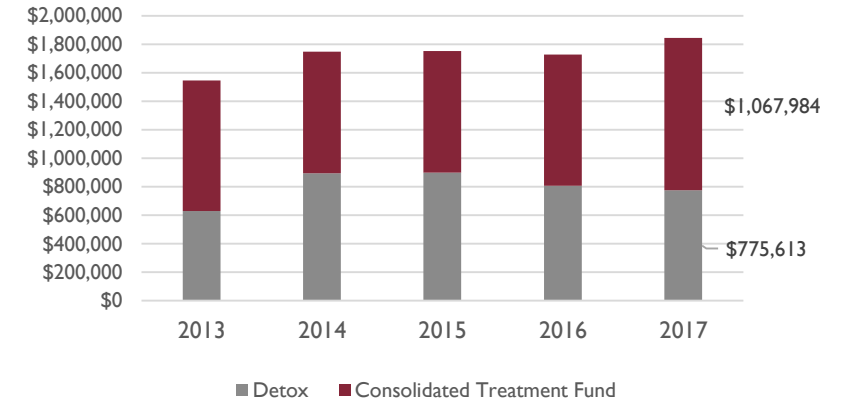
Managing financial resources responsibly

The combined cost of detox services and treatment for Substance Use Disorder (SUD) services rose in 2017 to \$1,843,597 as the demand for chemical dependency treatment increased.

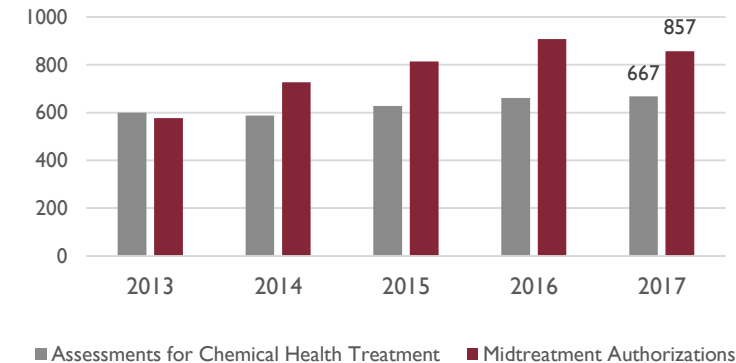
Decrease in county cost of detox

Improved workflow design to improve communication and cost control as well as timely access to services

Substance Use Disorder Costs



Chemical Health Assessments





BEHAVIORAL HEALTH & ADULT SERVICES

CHILDREN'S MENTAL HEALTH

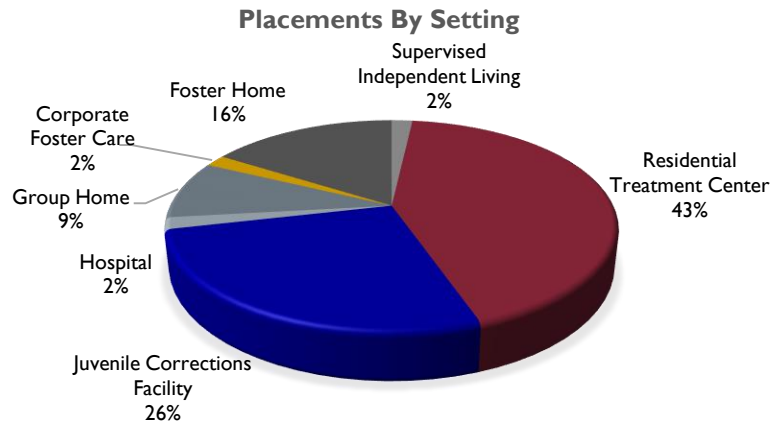
Connecting people to resources

Children's Mental Health (CMH) provides a variety of early intervention and prevention services.

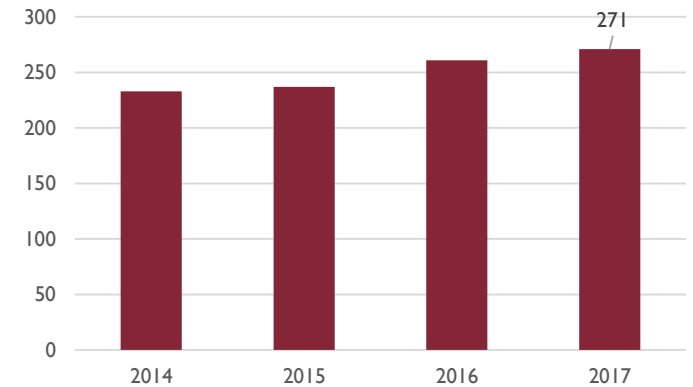
Anoka County has seen an increase in the need for Children's Mental Health ongoing case management services.

CMH Respite Services Grant provided 40 families with the care needed to help them keep their child in their home and the community.

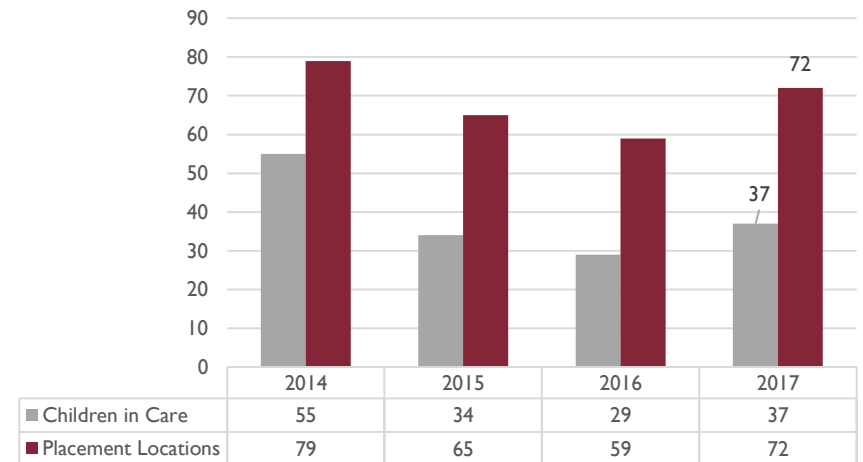
An increased demand for out of home placement settings including residential treatment, group home and non-relative foster care.



Case Management Services



Children's Mental Health Out-of-Home Placements





CHILDREN & FAMILY SERVICES

CHILD PROTECTION – REPORTS OF MALTREATMENT

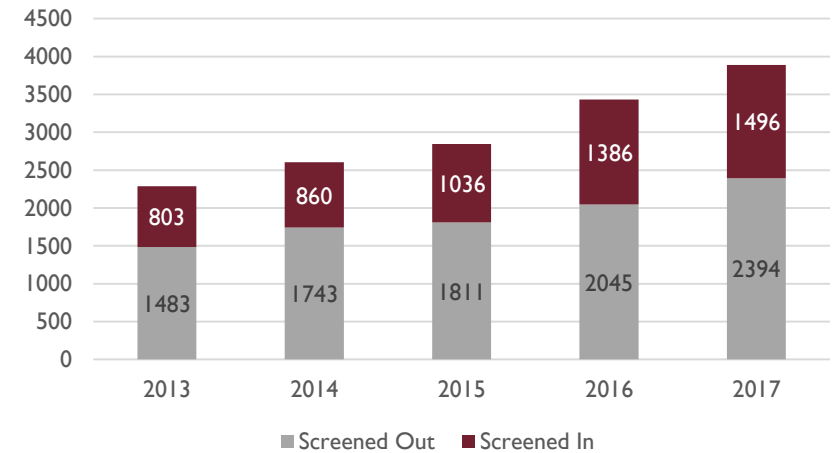
Protecting children

Child Protective Services continued to see a rise in the number of reports of alleged child maltreatment (13.4% over the previous year).

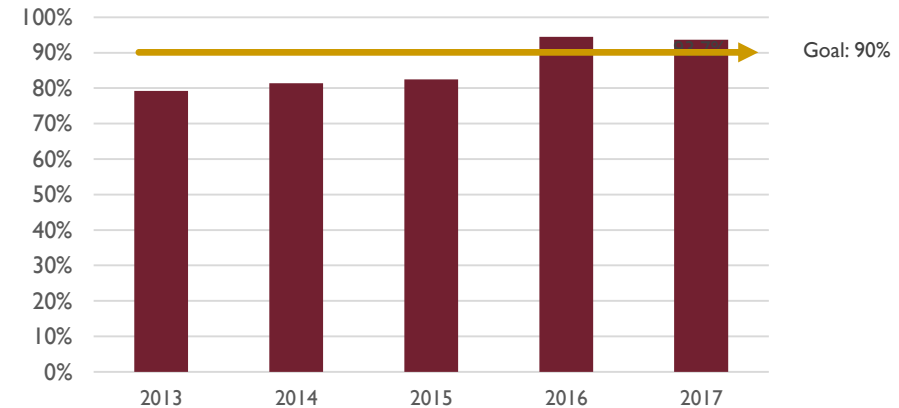
Continued funding for Child Protective Services through the Minnesota Department of Human Services requires that agencies meet performance standards that are indicators of providing services that ensure child safety and improved outcomes for families.

Respond timely to reports of child maltreatment in 90% or more of reports.

Reports of Child Maltreatment



Overall Timeliness of Response





CHILDREN & FAMILY SERVICES

CHILD PROTECTION – INTERVENTION, PREVENTION & SUPPORTIVE SERVICES

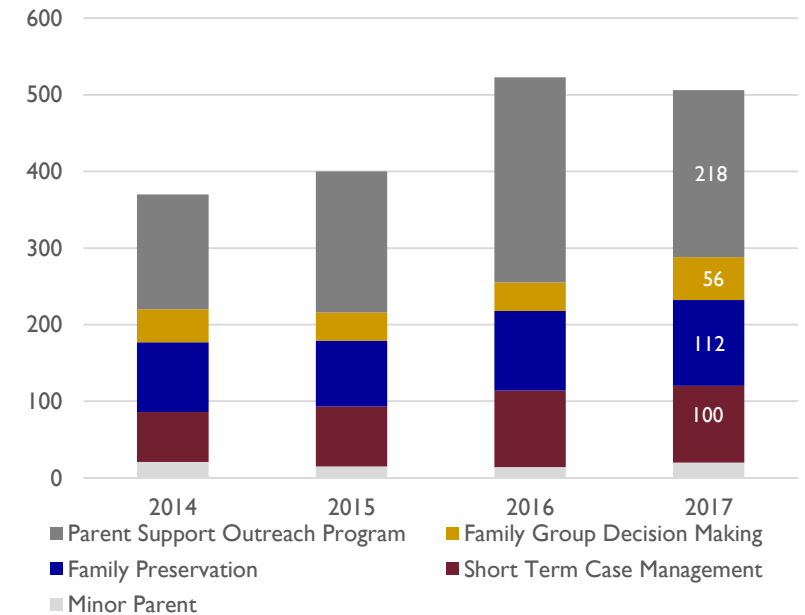
Providing innovative and quality services

Anoka County utilizes early intervention, prevention, and other supportive services to assist families in reducing the risk of child maltreatment and improve stability within the family.

By providing these services Anoka County aims to;

- Minimize the need for formal out of home placement
- Place children in the home of relatives
- Reduce the time spent in care
- Prevent the likelihood of return to care.

Early Intervention & Supportive Services





CHILDREN & FAMILY SERVICES

OUT OF HOME PLACEMENT

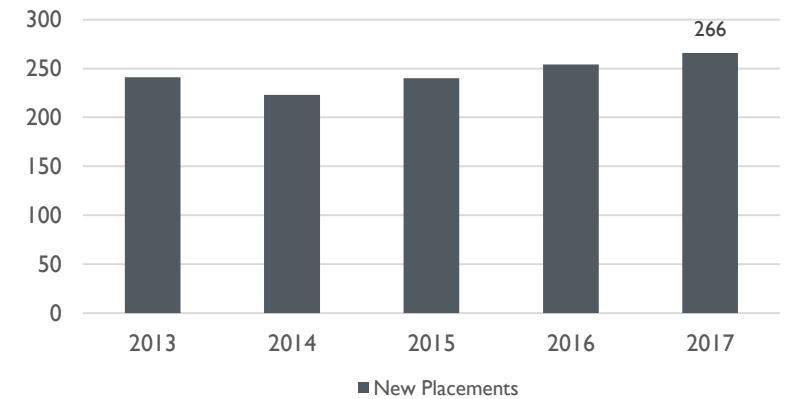
Protecting children

The number of new out of home placements in Child Protection rose slightly in 2017.

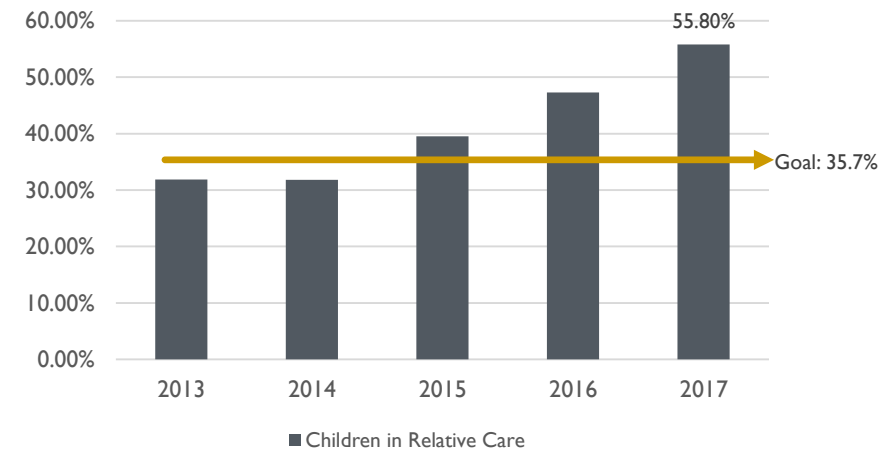
Of children in child protective out of home care, 35.7% of days must be in the home of a kinship (relative) provider.

55.8% were in the homes of relatives versus traditional family foster care, exceeding the state performance measure in 2017.

Child Protection Placements



Children in Relative Care





CHILDREN & FAMILY SERVICES

REUNIFICATION & PERMANENCY

Protecting children

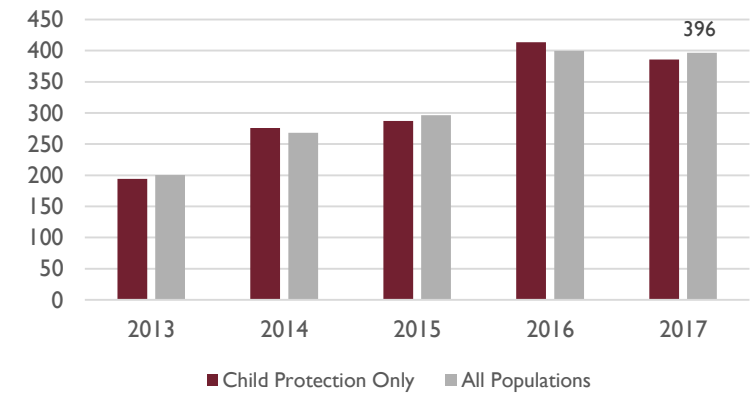
Of children discharged from child protective care in 2017, the average length of their stay decreased slightly from 2016.

Family reunification;

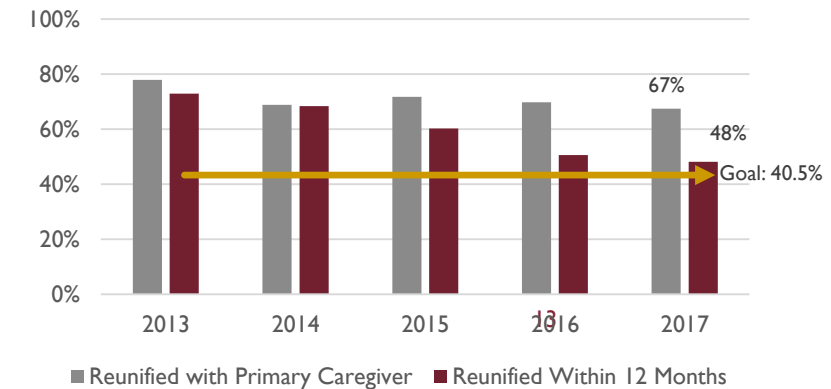
40.5% or higher of children are discharged to permanency within 12 months. 48.1% of children entering foster care in Anoka County in 2017 were reunified or reached other permanency goal within 12 months.

Of children discharged from child protective care in 2017, the ratio that resulted in reunification with their primary caregiver continued to decline to 67.5% in 2017.

Days Spent in Out of Home Care



Reunification With Caregiver(s)





CHILDREN & FAMILY SERVICES

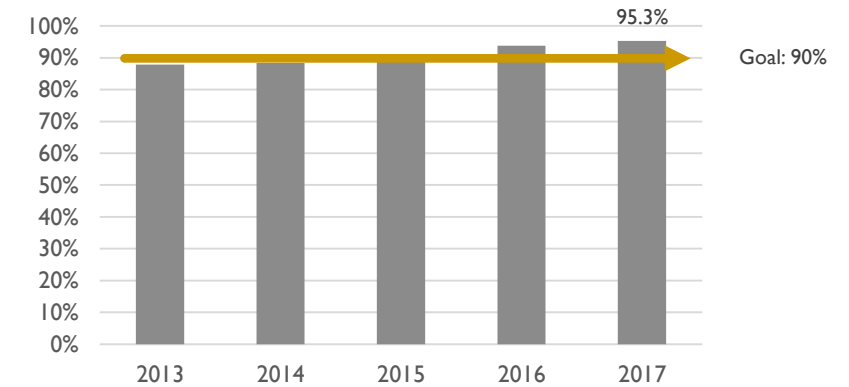
REPEAT MALTREATMENT

Protecting children

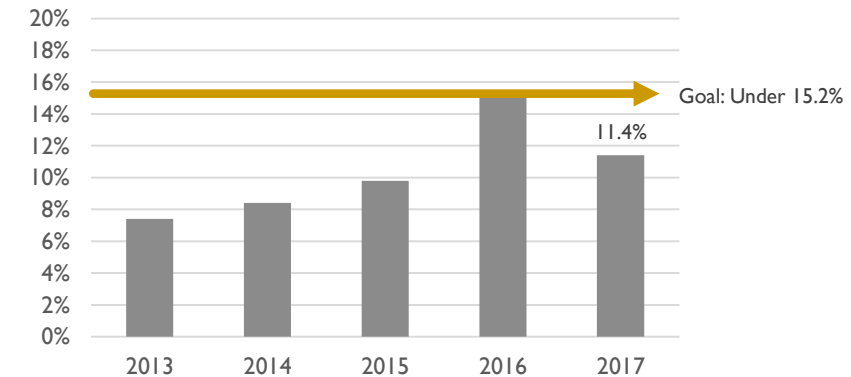
Case managers are actively involved in monitoring the care of children and progress toward meeting the goals of their service plan as seen by completing monthly caseworker visits. 95.3% of monthly visits with children in out of home care were completed in 2017, exceeding the state performance standard of 90%.

No more than 15.2% of children who are a member of a substantiated maltreatment report are victims of another substantiated report within 12 months. In Anoka County, 11.4% of children re-involved with Child Protective Services.

Monthly Caseworker Visits



Repeat Maltreatment





CHILDREN & FAMILY SERVICES

FOSTER CARE LICENSING

Protecting vulnerable adults

Licensed additional private and corporate homes in 2017. The bed capacity to serve adults in adult foster homes was expanded to 649.

Providing innovative and quality services

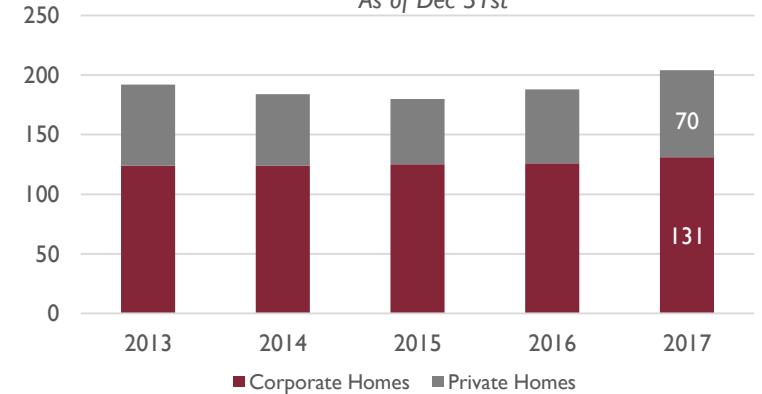
Family child foster care served 282 licensed foster care homes in 2017. As of Dec. 31st, there were 222 homes, 109 of which were licensed kinship homes (relative foster care).

By assisting relatives with meeting licensing standards in order to provide kinship care, more children have been placed with relatives.

Through partnerships and creative marketing, Family Child Foster Care increased the overall number of providers, thereby increasing the capacity to meet children's needs.

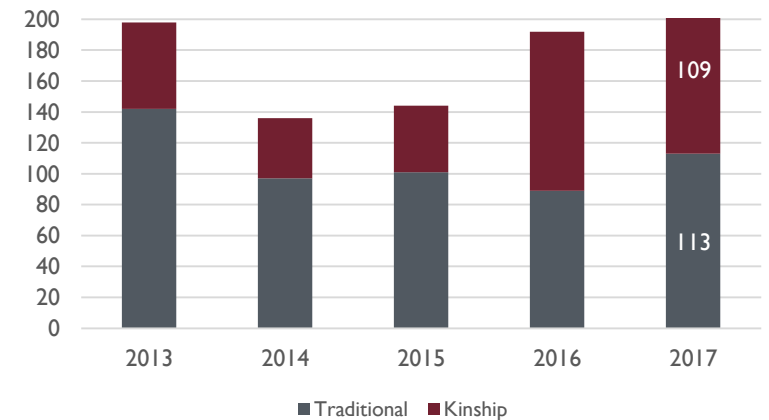
Licensed Adult Foster Care Homes

As of Dec 31st



Licensed Child Foster Care Homes

As of Dec 31st





DISABILITY & AGING SERVICES

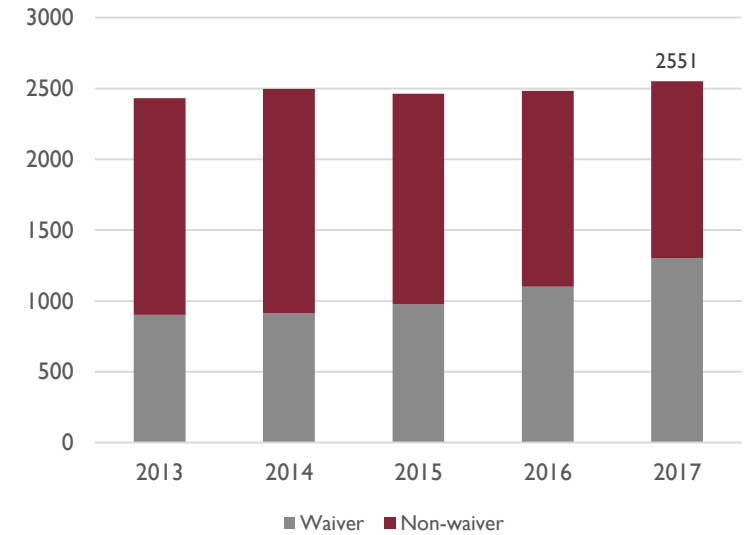
DEVELOPMENTAL DISABILITIES

Connecting people to resources

Increased use of waiver funding improved service access.

While the number of individuals receiving services has not increased sharply, the ratio of participants who are now receiving services through waivers rather than county paid services has increased.

Developmental Disabilities





DISABILITY & AGING SERVICES

COMMUNITY BASED WAIVERS

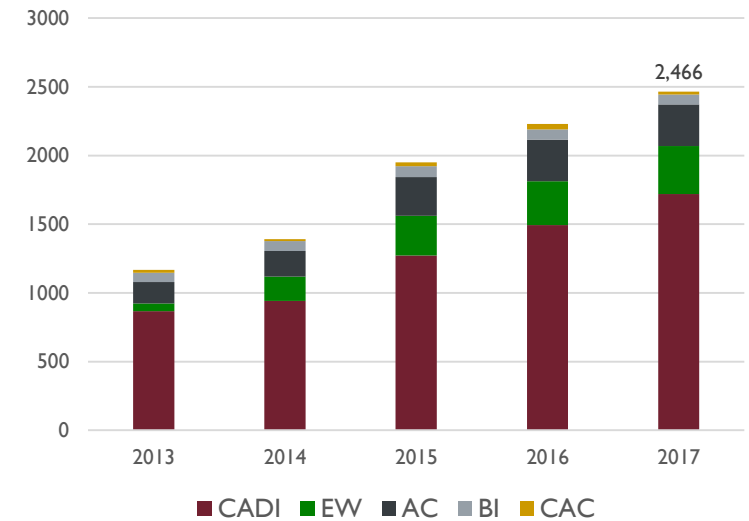
Connecting people to resources

Increased use of waiver funding improved service access. This service area has seen a 26.5% overall growth in participation since LTSS began MnCHOICES assessments in 2015.

Waiver services assist individuals in accessing resources in order to safely remain in the community. Waiver programs include:

- CADI Community Access Disability Inclusion
- EW Elderly Waiver
- AC Alternative Care
- BI Brain Injury
- CAC Community Alternative Care

Waiver Services





DISABILITY & AGING SERVICES

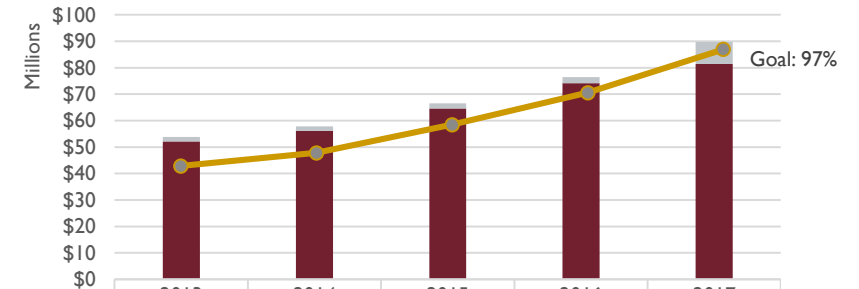
WAIVER ALLOCATION MEASUREMENT

Managing financial resources responsibly

97% of Developmental Disabilities waiver allocation is expended, connecting individuals with needed resources and services. In 2017 90.63% of the total allocation of \$89.8 million was spent.

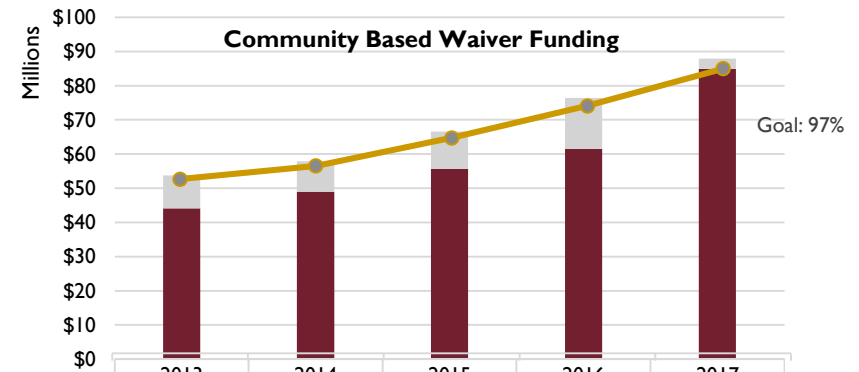
97% of CCB Waiver budget was authorized in order to deliver services to individuals. In 2017 96.54% of \$87.9 million was authorized.

DD Waiver Funding



| | 2013 | 2014 | 2015 | 2016 | 2017 |
|-------------------------------|--------------|--------------|--------------|--------------|--------------|
| DD Waiver Unspent | \$1,613,676 | \$1,735,846 | \$1,996,239 | \$2,292,359 | \$8,417,478 |
| DD Waiver Allocation Expended | \$52,175,522 | \$56,125,674 | \$64,545,069 | \$74,119,624 | \$81,385,553 |

Community Based Waiver Funding



| | 2013 | 2014 | 2015 | 2016 | 2017 |
|-----------------------|--------------|--------------|--------------|--------------|--------------|
| CCB Left Unspent | \$9,640,310 | \$8,836,698 | \$10,916,831 | \$14,842,523 | \$3,044,015 |
| CCB Waiver Authorized | \$44,148,888 | \$49,024,822 | \$55,624,477 | \$61,569,460 | \$84,883,685 |





LONG TERM SERVICES & SUPPORTS

LTSS

Assist individuals to lead independent lives

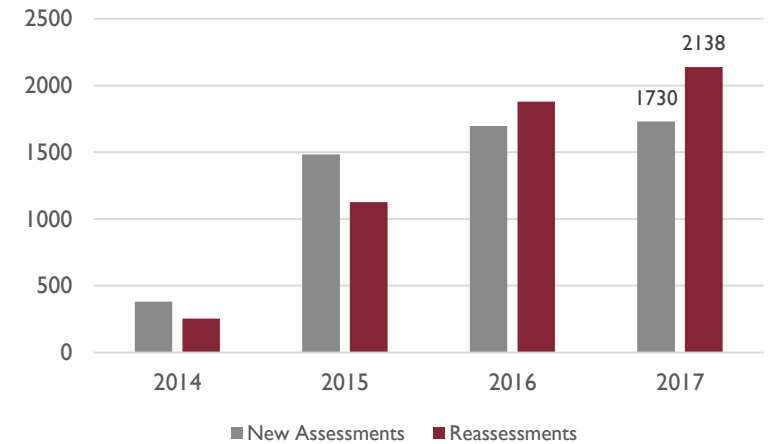
1,730 assessment screenings were conducted in 2017 resulting in services being provided to 1,145 individuals including 803 new waiver case management workgroups, allowing individuals to remain in the community with needed services.

Individuals are able to access needed services timely.

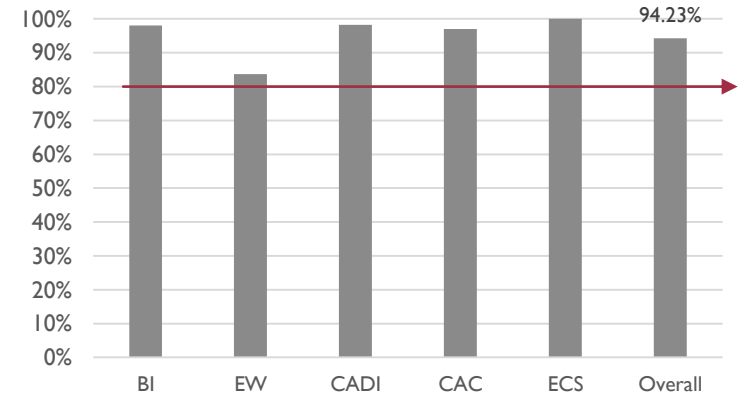
95.12% of new assessments are conducted within 30 days of a request for services.

Reassessments are conducted timely at least 80% of the time. 94.23% of 2,138 reassessment screenings conducted in 2017 were done timely, assuring continuation of services.

MnCHOICES Assessments



Timely Reassessments of Eligibility





PLANNING & OPERATIONS SUPPORT SERVICES

HOUSING

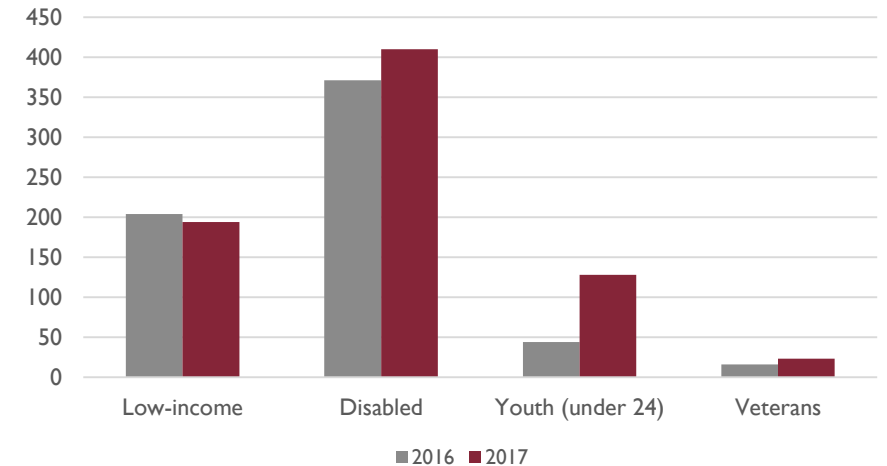
Connecting people to resources

Anoka County and agency partners made 75 outreach connections to those experiencing homelessness. The community has 18 trained assessors in the county to help connect people to Coordinated Entry.

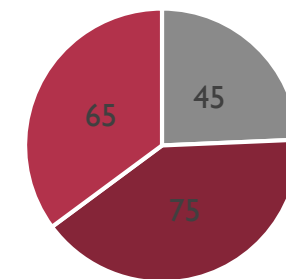
In 2017, Anoka County and Coordinated Entry increased the number of housing programs by 5%. The county expanded its Housing Support program by 103 beds to support disabled individuals to live independently in the community. Coordinated Entry currently has 10 housing partners who provide subsidies and supports to those experiencing homelessness.

County staff provided 12 housing trainings to county case managers and community members in 2017. The Heading Home Anoka Collaborative is well represented with 13 agencies and at least 25 community members attending monthly meetings. The group hosted its first Lunch n' Learn with 36 landlords in attendance.

Homeless Households Connected to Housing Programs



Coordinated Entry Assessments



■ Youth (under 24) ■ Families ■ Singles





PLANNING & OPERATIONS SUPPORT SERVICES

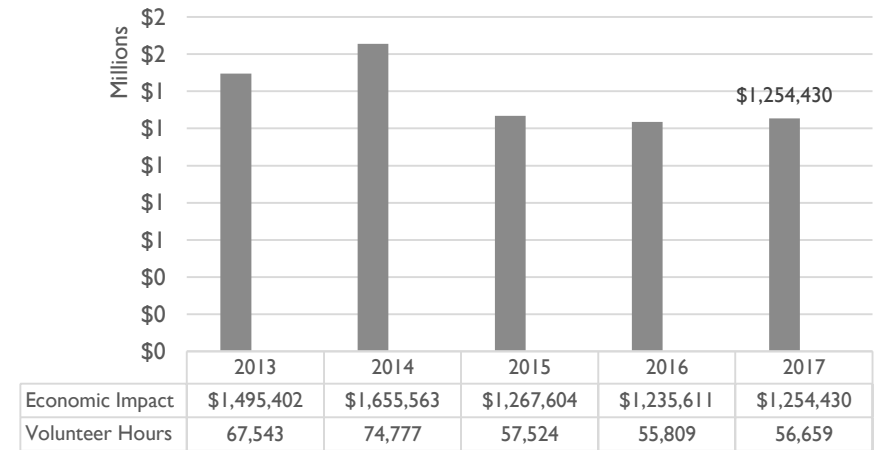
COMMUNITY RESOURCE & VOLUNTEER SERVICES

Providing innovative and quality services

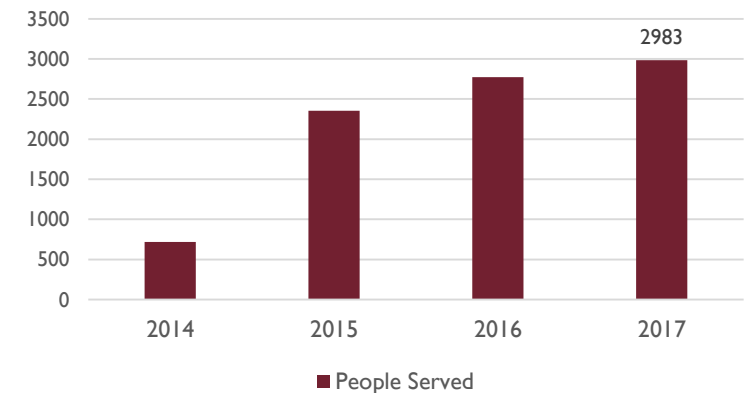
Increase meaningful opportunities for volunteers. Community Resource and Volunteer Services coordinated 56,659 hours of volunteer services in numerous sites, valued at over \$1.25 million in service to the community.

2,983 individuals were assisted at 30 tax preparation sites in 2017.

Economic Impact of Volunteer Hours



Tax Preparation Assistance





PLANNING & OPERATIONS SUPPORT SERVICES

CHILD CARE LICENSING

Protecting children

Maintain or increase the number of licensed child care homes so that families have access to safe, quality child care that meets licensing standards.

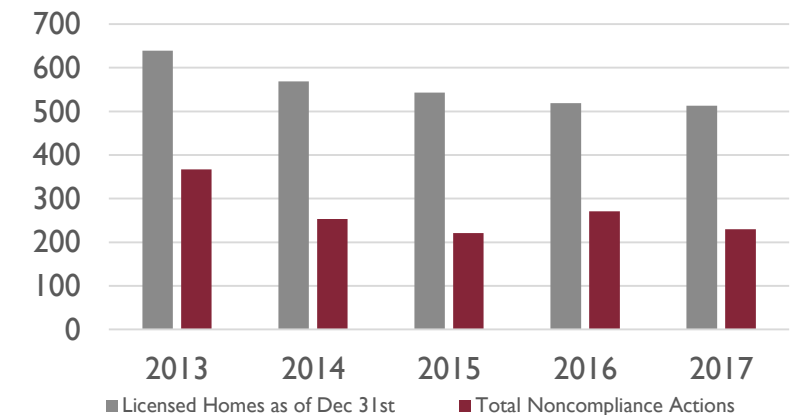
Oversaw licensure of 513 homes in 2017.

Maintained safety by issuing 172 correction orders, investigating 36 complaints and monitoring 22 negative licensing actions.

Increase availability of quality homes by improving the efficiency of the application process. In 2017, Child Care Licensing instituted an award-winning online orientation and training system which greatly improved percentage of application follow through.

Use of the Child Care Locator page for up to date information about licensed homes and any corrective actions regarding the home.

Child Care Licensing





PLANNING & OPERATIONS SUPPORT SERVICES

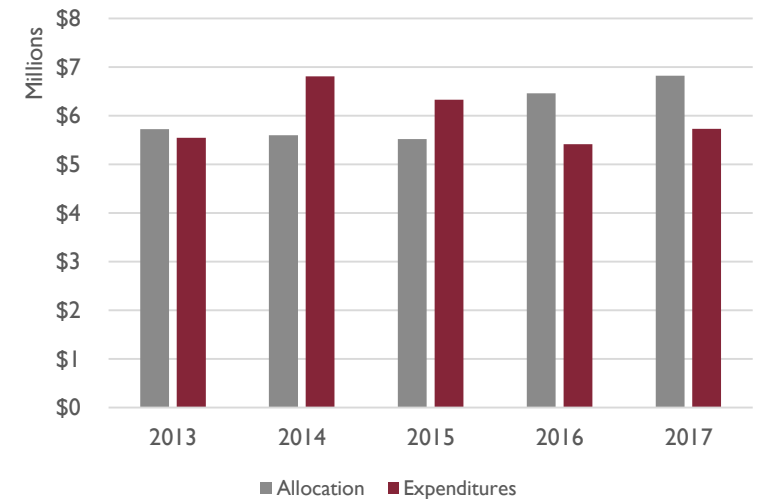
CHILD CARE ASSISTANCE

Managing financial resources responsibly

Full utilization of available Child Care Assistance funding allows more families to access affordable child care that meets licensing standards. 83.9% of allocated funds were expended to help meet the cost of care on a sliding fee basis.

1,307 children were served by Child Care Assistance funds in 2017.

Child Care Assistance Program



Families Served

