



# Anoka County LIBRARY

Ideas, Information, Inspiration.

## **ANOKA COUNTY LIBRARY BOARD ACTION ITEM**

**February 24, 2020**

**AGENDA ITEM NO:  
AGENDA ITEM**

**Additional Item**  
PC Management RFP decision

### **ACTION REQUESTED / RECOMMENDATION:**

Recommend authorization of an award of contract for public access computer management, web printing, print management and cost recovery to Comprise Technologies, Inc. at a cost up to \$94,000.00.

### **BACKGROUND INFORMATION:**

The current solution has been in place for decades with minor changes and upgrades over the years. Recently, it has fallen short in providing a trouble free experience for patrons and staff in both printing and ease of access. Maintenance on the current system is a daily process.

In addition to providing a more error free experience for Library patrons and staff, the Library is looking to improve wireless printing from patron mobile devices and laptops, add the option of credit card payments for cost recovery in printing, and provide an option to reserve public computers in advance as well as manage access during high usage times.

The Library went through an RFP process and received four vendor responses. Two vendors were eliminated and in the area of credit card payments, our top choice was found to be lacking in complete PCI compliance by the county finance department. Our second choice completely meets our needs. This vendor also provides more flexibility in choosing a payment processor to work with on the credit card payment option.

Funding for the migration to the new vendor is available from MELSA.